



We're redefining e-ticket management

Are you tracking electronic-ticket usage manually, losing track of unused and non-refunded e-tickets, or finding it difficult to maintain e-ticket inventory? IATA statistics show that about four percent of e-tickets issued go unused; and based on this fact, a corporate customer spending \$5 million on airfares could lose \$200,000 on unused e-tickets. Four percent seems a small number but it has a big price tag, and not just for your customers. How can you stop revenue loss and lower operating costs in this area of your operation?

Tracking and managing your e-tickets efficiently

Travelport e-Tracker is a powerful, value-added tool that empowers users of the Travelport Galileo and Travelport Apollo systems. This simple e-ticket management solution allows you to track, record, monitor, and generate reports on the status of all e-tickets issued by your agency. Travelport e-Tracker reduces the time you spend managing e-tickets with its easy and extensive search capabilities that deliver accurate and up-to-date information you can depend on.

Slash the time you spend managing e-tickets

E-ticketing is central to your business and due to the volume of activity, managing it calls for advanced and efficient automation that frees up your agents to focus on new sales.

- Travelport e-Tracker substantially reduces the time you spend tracking unused e-tickets
- Travelport e-Tracker is easily accessed via the web
- Commanding search features and the ability to download on-demand reports into applications like Microsoft Excel® enhance productivity and operational efficiency
- More than 15 coupon status codes give you specific insights into the status of each ticket, and large reports of over 1,000 coupons can be generated

Boost customer service and your bottom line, too

Travelport e-Tracker is a powerful customer service and cost-saving solution. Although it serves you and your customers across the board, it's particularly suited to serving corporate customers. E-Tracker turns impending loss into savings, and lowers your operating costs through greater efficiency and productivity in completely managing your e-ticket business.

Trusted technology

Travelport e-Tracker's capabilities offer vigorous search options and criteria, including the ability to search by additional coupon status, agent sign-on, account code, frequent flyer number, last and first name, and much more. Advanced sorting capabilities and advanced and detailed reporting features are also built in.

Available in seven languages

To serve our customers around the world, Travelport e-Tracker is currently available in English, French, German, Spanish, Italian, Czech and Portuguese.

Adding value with Travelport e-Tracker

- **Instantly access and view** the status of all issued e-tickets through an easy-to-use, browser-based tool and graphical user interface
- **Obtain real-time status of an individual coupon** with a single mouse click
- **Enable all of your agents** to take timely and appropriate action
- **Generate savings** for you and your customers with proactive e-ticket management
- **View status reports online or download them** into Microsoft Excel® for more advanced data manipulation and reporting
- **Reduce processing time** and administration, and deliver expedient customer service

Join in the benefits of online e-ticket management

For more information or to get started using Travelport e-Tracker contact your Travelport account representative

