

Совместный семинар  
с авиакомпанией  
**Alitalia**

14 марта 2019г.



## Economy Fares



LIGHT=LG  
0PC

- FD30OCTROMMIL/AZ@Y
- **FQBB**
- CHANGES NOT PERMITTED

CLASSIC=CL  
1PC

- FD30OCTROMMIL/AZ@Y
- **FQA**
- CHANGES WITH PENALTY

FLEX=FL  
1PC

- FD30OCTROMMIL/AZ@Y
- **FQA**
- CHANGES FREE

1.1TRAVELPORT/SMARTPOINT

1. AZ 593 0 02DEC IEVFCO HS1 0520 0710

1 FQA

PSGRS 1 ADT

QUOTE	BASIS	CONSTR	QUOTE STATUS	FARE.UAH
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1	OOFLUA1	R-OW	GUARANTEED	6209
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2	OOCLUA1	R-OW	GUARANTEED	4685
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3	OOLGUA1	R-OW	GUARANTEED	4065
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1 AZ ONLY

Click to Store Fare

1	RATE US		L IS BSR 1USD - 28.22UAH	
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**FQBB** Минимальный тариф

**FQA** Просчет альтернативной стоимости

**F\*Q** Просмотр просчета

**FF1** Выбрать вариант №1

# Business Fares



**CLASSIC=CL**  
**2PC**

- FD30OCTIEVFCO/AZ@C
- **FQBB++-BUSNS**
- CHANGES WITH PENALTY

**FLEX=FL**  
**2PC**

- FD30OCTIEVFCO/AZ@C
- FQ
- CHANGES FREE

3 FD30OCTIEVFCO/AZ@C						
>						
FARES LAST UPDATED 13MAR 14:12 P						
AZ IEV-ROM DEPART 30OCT						
MPM 1262 EH						
**ADDITIONAL TAXES/FEES MAY APPLY**						
PUBLIC FARES						
	CX	FARE USD	FARE BASIS	C	AP	MIN/ MAX
IEVROM						
1	AZ	395.00R	IRCLUA1	I	21	/12M
2	AZ	508.00R	DRCLUA1	D	5	/12M
3	AZ	355.00	DOCLUA1	D	5	
4	AZ	734.00R	ERFLUA1	E		/12M
5	AZ	514.00	EOFLUA1	E		
6	AZ	1187.00R	CRFLUA1	C		/12M
7	AZ	831.00	COFLUA1	C		
8	AZ	1753.00R	JRFLUA1	J		/12M
9	AZ	1227.00	JOFLUA1	J		
END						

# FQA

## выбор тарифа клик или FF1 FF2 FF3



0 PNR-TRAVELPORT

1.1 TRAVELPORT/SMARTPOINT

1. AZ 593 0 02DEC IEVFCO HS1 0520 0710 0 SU

5 FQBB

BKD:ECO LIGHT-BF4

BRAND UPSSELL AVAILABLE FROM +620.00UAH

>FQBB

\*\*\* BEST BUY QUOTATION \*\*\*

LOWEST FARE AVAILABLE FOR THIS ITINERARY

\*\*\* NO REBOOK REQUIRED \*\*\*

PSGR	QUOTE BASIS	FARE	TAXES	TOTAL FARE
FQG 1	OOLGUA1 UAH	3101	959	4060

GUARANTEED

GRAND TOTAL INCLUDING TAXES \*\*\*\*\* UAH 4060

\*\*ADDITIONAL FEES MAY APPLY\*\*SEE >FO.

\*\*CARRIER MAY OFFER ADDITIONAL SERVICES\*\*SEE >FQBB/DASO.

>FQA

PSGRS 1 ADT

QUOTE	BASIS	CONSTR	QUOTE STATUS	FARE.UAH
1	OOFLUA1	R-OW	GUARANTEED	6203
2	OOCLUA1	R-OW	GUARANTEED	4680
3	OOLGUA1	R-OW	GUARANTEED	4060

FQ1 - S1 AP G 310CT18

P1 TRAVELPORT/SMARTPOINT ADT G 03NOV18 \* UAH 4060

IEV AZ ROM 110.00OOLGUA1 NUC110.00END ROE1.0

FARE USD110.00 EQU UAH3101 TAX 85UA TAX 57UD TAX 423YK TAX 73Y

Q TAX 321YR TOT UAH4060

\*\*\*ADDITIONAL FEES MAY APPLY\*SEE>F01.

S1 FB-OOLGUA1 B-0PC NB-02DEC NA-02DEC

AZ ONLY

LAST DATE TO PURCHASE TICKET: 27NOV18

T P1/S1/ET/CAZ/TA36AG

P1 TRAVELPORT/SMARTPOINT ADT G 03NOV18 \* UAH 4680

IEV AZ ROM 132.00OOCLUA1 NUC132.00END ROE1.0

FARE USD132.00 EQU UAH3721 TAX 85UA TAX 57UD TAX 423YK TAX 73Y

Q TAX 321YR TOT UAH4680

\*\*\*ADDITIONAL FEES MAY APPLY\*SEE>F02.

S1 FB-OOCLUA1 B-1PC NB-02DEC NA-02DEC

P1 TRAVELPORT/SMARTPOINT ADT G 03NOV18 \* UAH 6203

IEV AZ ROM 186.00OOFLUA1 NUC186.00END ROE1.0

FARE USD186.00 EQU UAH5244 TAX 85UA TAX 57UD TAX 423YK TAX 73Y

Q TAX 321YR TOT UAH6203

\*\*\*ADDITIONAL FEES MAY APPLY\*SEE>F03.

S1 FB-OOFLUA1 B-1PC

# Участник Rich Content & Branding



0 PNR-TRAVELPORT

1.1 TRAVELPORT/SMARTPOINT  
1. AZ 593 0 02DEC IEVFCO HS1 0520 0710 0 SU

5 FQBB

BKD:ECO LIGHT-BF4  
BRAND UPSSELL AVAILABLE FROM +620.00UAH  
>FQBB

\*\*\* BEST BUY QUOTATION \*\*\*  
LOWEST FARE AVAILABLE FOR THIS ITINERARY  
\*\*\* NO REBOOK REQUIRED \*\*\*

PSGR	QUOTE BASIS	FARE	TAXES	TOTAL PSG DES
FQ 1	OOLGUA1 UAH	3101	959	4060 ADT

GUARANTEED

GRAND TOTAL INCLUDING TAXES \*\*\*\* UAH 4060

\*\*ADDITIONAL FEES MAY APPLY\*\*SEE >FQBB  
\*\*CARRIER MAY OFFER ADDITIONAL SERVICES\*\*SEE >FQBB/DASO

Участник Rich Content & Branding / Branded Fares and Ancillaries: краткая информация о тарифах и расширенный спектр, предоставляемых услуг. Экран Branded Fares - **FQ**, **FQBB** или **FS**.

# Участник Rich Content & Branding



Brands and Ancillaries

IEV>FCO

Sunday, 02 December 2018 IEV 0520 > FCO 0710 | **AZ 593** operated by Alitalia Societa Aerea Italiana SPA

DETAILS

MATRIX

**Economy Light (O)**  
Included

**Economy Classic (O)**  
+620 UAH



Currently Selected  
Economy Light

**4060**

UAH INCLUDING TAX

1 ADT 3101



**Ancillaries** Additional ancillaries available after booking. Prices are approximate.

Checked Baggage  
Varies based on flight

Hand Baggage  
Included

Seats  
Included

Meals and Drinks  
Included

Alitalia VIP Lounge  
Varies based on flight

Economy Light includes:

- 1 Hand bag 8 kg
- Checked bag at a fee
- Changes/Refunds not permitted
- Seat choice
- VIP Alitalia lounge at a fee
- Snacks and drinks on-board\*

\*Please refer to fare rules for full conditions  
• Please note that if the flight is operated by another airline then the onboard product or service may be different to

Economy Classic includes a checked bag

ALL OPTIONS

DETAILS

MATRIX

Alitalia SPA

**Ancillaries** Additional ancillaries available after booking. Prices are approximate.

Checked Baggage  
Varies based on flight

Hand Baggage  
Included

1 Hand bag  
8KG 55 cm  
HIGHx35 cm  
WIDEx25 cm  
DEEP [\[more\]](#)



ORIGINAL SELECTION  
INCLUDING TAX  
**4060**

TOTAL  
INCLUDING TAX  
**4060** UAH

All prices are approximate. Additional airline fees may apply.

FARE QUOTE

CLOSE



# Участник Rich Content & Branding



Brands and Ancillaries

IEV>FCO

DETAILS MATRIX

Sunday, 02 December 2018, IEV 0520 > FCO 0710 | **AZ 593** operated by Alitalia Societa Aerea Italiana SPA

<input type="checkbox"/> <b>Economy Light (O)</b> Included	UAH	✓	✗	✗	✓	✓	✗	UAH	✗
<input checked="" type="checkbox"/> <b>Economy Classic (O)</b> +620 UAH	✓	✓	UAH	✗	✓	✓	✗	UAH	✗

ORIGINAL SELECTION INCLUDING TAX 4060

**+** IEV>FCO \* 620

TOTAL INCLUDING TAX 4680 UAH

FARE QUOTE CANCEL

All prices are approximate. Additional airline fees may apply.

# Fares e-pricing поиск вариантов



1 FSIEV21MARFCO25MARIEV

TTL OF 30 PRICING OPTIONS AND 77 ITINERARY OPTIONS RETURNED

PRICING OPTION 1										TOTAL AMOUNT		
ADT										TAX INCLUDED		
1	AZ	593	F	21MAR	IEV	FCO	0520	0710	TH	32S	FRLGUA5	4929 UAH
2	AZ	590	F	25MAR	FCO	IEV	2235	0220 #	MO	32S	FRLGUA5	

«BOOK» +TQ

D R

Экран Rich Content & Branding в FS

Smartpanel

Basic Advanced Apply a Template

	Depart	From	Multi	To	Multi	Time	Cabin	Direct	I/E/O	Carriers
>	21Mar	IEV	<input type="checkbox"/>	FCO	<input type="checkbox"/>	ANY ▾	No preference ▾			
📄	25Mar	FCO - I ▾	<input type="checkbox"/>	IEV	<input type="checkbox"/>	ANY ▾	No preference ▾			

Insert segment after: 2 (+) Fare Type: Published And Private ▾  Process As One Ways

Passengers 1 ▾ ADT ▾ (+)

SEARCH RESET SAVE AS CANCEL

Smartpanel ALT+T



## Сервисы и услуги: EMD-A



EMD-A

- Багаж (light fares)+Сверхнормативный

EMD-A

- Спортивный инвентарь

EMD-A

- Место в салоне (comfort seat)

EMD-A

- **LOUNGE ACCESS**

# Сервисы и услуги: EMD-A



Travelport Smartpoint - Window 1

PNR- TRAVELPORT

1.1 TRAVELPORT/SMARTPOINT

1. AZ 593 0 02DEC IEVFCO HS1 0520 0710 0 SU

1 FQBB/DASO

ADDITIONAL SVC FOR DETAIL >DAS\*L-

LN	VEN	DESCRIPTION	PTC	AMNT	CUR	SEG	F
1	AZ	SECOND CHECKED BAG	ADT	1926	UAH	01	
2	AZ	THIRD CHECKED BAG	ADT	6418	UAH	01	
3	AZ	FOURTH CHECKED BAG	ADT	6418	UAH	01	
4	AZ	FIFTH CHECKED BAG	ADT	6418	UAH	01	
5	AZ	SIXTH CHECKED BAG	ADT	6418	UAH	01	
6	AZ	SKI EQUIPMENT UP TO 23KG	ADT	1926	UAH	01	
7	AZ	SNOWBOARD UP TO 23KG	ADT	1926	UAH	01	
8	AZ	SPORTING EQUIPMENT UP TO 23KG	ADT	1926	UAH	01	
9	AZ	1ST BAGGAGE LIGHT FARE	ADT	803	UAH	01	
10	AZ	EXCESS SIZE PC	ADT	2567	UAH	01	
11	AZ	FIRST EXTRA PC	ADT	1926	UAH	01	
12	AZ	EXCESS WEIGHT PC	ADT	1926	UAH	01	
13	AZ	COMFORT SEAT	ADT				BOOK THRU SEAT MAP

1 FQBB

BKD:ECO LIGHT-BF4  
BRAND UPSSELL AVAILABLE FROM +620.00UAH [VIEW](#)  
>FQBB

\*\*\* BEST BUY QUOTATION \*\*\*  
LOWEST FARE AVAILABLE FOR THIS ITINERARY  
\*\*\* NO REBOOK REQUIRED \*\*\*

PSGR	QUOTE BASIS	FARE	TAXES	TOTAL PSG DES
FQG 1	OOLGUA1 UAH	3101	959	4060 ADT

GUARANTEED

GRAND TOTAL INCLUDING TAXES \*\*\*\* UAH 4060

\*\*ADDITIONAL FEES MAY APPLY\*\*SEE >FO-  
\*\*CARRIER MAY OFFER ADDITIONAL SERVICES\*\*SEE >FQBB/DASO



FQ/DASO  
FQBB/DASO  
FQ/DAS\*

# Сервисы и услуги: EMD-A



## 1 FQBB/DAS0

### ADDITIONAL SVC

FOR DETAIL >DAS\*L-

LN	VEN	DESCRIPTION	PTC	AMNT	CUR	SEG
1	AZ	SECOND CHECKED BAG	ADT	1926	UAH	01
2	AZ	THIRD CHECKED BAG	ADT	6418	UAH	01
3	AZ	FOURTH CHECKED BAG	ADT	6418	UAH	01
4	AZ	FIFTH CHECKED BAG	ADT	6418	UAH	01
5	AZ	SIXTH CHECKED BAG	ADT	6418	UAH	01
6	AZ	SKI EQUIPMENT UP TO 23KG	ADT	1926	UAH	01
7	AZ	SNOWBOARD UP TO 23KG	ADT	1926	UAH	01
8	AZ	SPORTING EQUIPMENT UP TO 23KG	ADT	1926	UAH	01
9	AZ	1ST BAGGAGE LIGHT FARE	ADT	803	UAH	01

# DAS01L09

## 3 DAS01L09

>DAS01L09

\* AZ 1ST BAGGAGE LIGHT FARE REQUESTED

# Сервис LOUNGE ACCESS: EMD-A



## DAS01L13



T5WR86/37 IEVNH N339371 AG 99999992 13MAR  
1.1TRAVELPORT/SMARTPOINT\*P-YTH21  
1. AZ 593 R 20APR IEVFCO HK1 0525 0710 0\* E SA 1  
2. AZ 76 Y 20APR FCOBCN HS1 1400 1550 0 E SA 1

3 FQBB/DASO!

>  
ADDITIONAL SVC FOR DETAIL >DAS\*L.  
LN VEN DESCRIPTION PTC AMNT CUR SEG F

1	AZ	SECOND CHECKED BAG	ADT	1778	UAH	01-02	
2	AZ	THIRD CHECKED BAG	ADT	5926	UAH	01-02	
3	AZ	FOURTH CHECKED BAG	ADT	5926	UAH	01-02	
4	AZ	FIFTH CHECKED BAG	ADT	5926	UAH	01-02	
5	AZ	SIXTH CHECKED BAG	ADT	5926	UAH	01-02	
6	AZ	SKI EQUIPMENT UP TO 23KG	ADT	1778	UAH	01-02	
7	AZ	SNOWBOARD UP TO 23KG	ADT	1778	UAH	01-02	
8	AZ	SPORTING EQUIPMENT UP TO 23KG	ADT	1778	UAH	01-02	
9	AZ	1ST BAGGAGE LIGHT FARE	ADT	741	UAH	01-02	
10	AZ	EXCESS SIZE PC	ADT	2370	UAH	01-02	
11	AZ	FIRST EXTRA PC	ADT	1778	UAH	01-02	
12	AZ	EXCESS WEIGHT PC	ADT	1778	UAH	01-02	
13	AZ	LOUNGE ACCESS	ADT	1037	UAH	02	

4 DAS01L13

>DAS01L13

\* AZ LOUNGE ACCESS

REQUESTED

### Ancillary Services

Passenger SMARTPOINT TRAVEL Filter Lounge  Incl

Frequent Flyer number may affect pricing, add numbers prior to selecting ancillaries.

SMARTPOINT TRAVELPORT - Frequent Flyer	Segments 1-2	1 IEV>FCO	2 FCO>BCN	1037
★ Lounge access AZ 1037 UAH				1

# Сервисы и услуги: EMD-A



Ancillary Services

Passenger NATALIIMRS SLIPUH Filter General Baggage Include View-Only Services

Frequent Flyer number may affect pricing, add-ons, and other services.

NATALIIMRS SLIPUHINA - Frequent Flyer	1
<b>SECOND CHECKED BAG</b> AZ 6250 UAH	1
<b>THIRD CHECKED BAG</b> AZ 6250 UAH	0
<b>FOURTH CHECKED BAG</b> AZ 6250 UAH	0
<b>FIFTH CHECKED BAG</b> AZ 6250 UAH	0
<b>SIXTH CHECKED BAG</b> AZ 6250 UAH	0

SSR Free Text

APPROXIMATE TOTAL  
**0** UAH

Prices are approximate. Verify prices at Review.

REVIEW CANCEL

General Baggage  
Sporting Equipment  
Pre-reserved Seat Assignment

Полный спектр услуг в одном экране

Детальное описание и интуитивно понятный графический интерфейс

Сервисы и услуги: EMD-A



Travelport 



## DAS\*

ADDITIONAL SERVICES

PASSENGER SLIPUHINA/NATALIIMRS

LN	SUP	DESCRIPTION	STAT	AMNT	CUR	FLT	DETAIL
01	AZ	1ST BAGGAGE LIGHT FARE CD		782	UAH	AZ0593	IEVFCO

## \*SI статус PN→KD

\*\*\* SPECIAL SERVICE REQUIREMENT \*\*\*

SEGMENT/PASSENGER RELATED

S 1. AZ 0593 L 20DEC IEVFCO

P 1. SLIPUHINA/NATALIIMRS ASVC KD 1 \*\*C/0IA/ASVC/1ST BAGGAGE  
LIGHT FARE

EMDI/P1/ICxxxxxx/S1/FS/PI-R

# Seat map



Select Seats

Alitalia  
AZ 593 | Airbus

Seat Type:  
COMFORT SEAT

12A - 803.00 UAH  
COMFORT SEAT

ExitRow  
PaidGeneralSeat  
Left side of aircraft  
Window

Exit Row: Please advise passenger of carrier exit row criteria.

Segments

→ 1 IEV>FCO AZ 593  
Depart: Sun, 02 Dec 2018 5:20am  
Arrive: Sun, 02 Dec 2018 7:10am  
1 of 1 seat(s) selected  
 Airline Assigned

1. SMARTPOINT TRAVELPORT (ADT)  
12A 803.00 UAH  
Exit Row Seat Selected

• Бронирование и продажа бесплатных и платных мест в одном экране

803.00 UAH  
Approximate total including Tax and Fees

REVIEW CANCEL

Отобразить карту мест:  
#SEAT или SA\*S1 или кликнуть на класс бронирования

1. Заказать место в салоне и нажать
2. Статус запроса PN→HK
3. Проверить поле \*SD
4. Оформить EMDA

EMDI/ICномербилета/S1/FS/PI-R



EMD-S #SVC

EMD-S

- Rebooking fee

EMD-S

- Deposit (groups)

Travelport 

 Alitalia 



# Сервисы и услуги: EMD-S #SVC



Z66QRU/37 IEVNH N339371 AG 33333333 31OCT  
1.1TRAVELPORT/SMARTPOINT  
1. AZ 593 O 02DEC IEVFCO HK1 0520 0710 SU

### Create Service Segments

Service segments are created for items such as change fees, penalty fees, lounge access etc.

Passenger:

SMARTPOINT TRAVELPORT

Include basic information for documentation purposes. You can select a segment or manually input the airline, date, and city codes.

Segment:

1 - AZ 593 O 02DEC IEVFCO

-or-

Airline:  Date:  DDMMM Departure City Code:  Arrival City Code:

Reason Codes:

D - 993 Rebooking Fee International

Reason Code Description Override: [?](#)

D - 993 Rebooking Fee Internation

Fee:

300

SUBMIT CLOSE

## Спец. тарифы: SEA



3 FD20MAYFCO/AZ\*SEA: : EUR

>FD20MAYFCO/AZ\*SEA: : EUR

PRIVATE FARES

USD CURRENCY FARES EXIST

	CX	FARE EUR	FARE BASIS	C	AP	MIN/ MAX
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IEVROM

1	-AZ	120.00	NP02	N		/12M
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PTC: SEA CNN INF

2	-AZ	150.00	TP02	T		/12M
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PTC: SEA

3	-AZ	180.00	VP02	V		/12M
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PTC: SEA

4	-AZ	210.00	KP02	K		/12M
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PTC: SEA

5	-AZ	250.00	HP02	H		/12M
---	-----	--------	------	---	--	------

PTC: SEA

6	-AZ	300.00	MP02	M		/12M
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PTC: SEA

7	-AZ	360.00	BP02	B		/12M
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PTC: SEA

8	-AZ	460.00	IP02	I		/12M
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PTC: SEA

9	-AZ	700.00	DP02	D		/12M
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PTC: SEA

✓ Доступны в системе для автоматического просчета :

**FQBB\*\*SEA**

FQBB\*SEA:P

✓ Открываются

перевозчиком под запрос,  
агентству необходимо  
сообщить IATA и пульт/РСС

# Спец.тарифы: SEA

1 FSIEV20DECNAP+*SEA:P										
TTL OF 2	PRICING OPTIONS AND 2				ITINERARY OPTIONS RETURNED					
PRICING OPTION 1									TOTAL AMOUNT	7947 UAH
SEA									TAX INCLUDED	
1	AZ	593	N	20DEC	IEV FCO	0520	0710	TH	32S	NPO2
2	AZ	1263	N	20DEC	FCO NAP	0945	1035	TH	32S	NPO2
«BOOK» +TQ										
D R										

1.	AZ	593	N	20DEC	IEVFCO	HS1	0520	0710	0	E TH	1
2.	AZ	1263	N	20DEC	FCONAP	HS1	0945	1035	0	E TH	1

1 FQBB*SEA:P									
>FQBB*SEA:P									
*** BEST BUY QUOTATION ***									
LOWEST FARE AVAILABLE FOR THIS ITINERARY									
*** NO REBOOK REQUIRED ***									
PSGR	QUOTE	BASIS	FARE	TAXES	TOTAL	PSG	DES		
FQA 1	NPO2	UAH	4814	3133	7947	SEA			
GUARANTEED									
GRAND TOTAL	INCLUDING TAXES ****				UAH	7947			
**ADDITIONAL FEES MAY APPLY**SEE >FO.									
**CARRIER MAY OFFER ADDITIONAL SERVICES**SEE >FQBB/DASO.									
SEA	PRIVATE FARE SELECTED								
SEA	TOUR CODE: IT2AZ2SC								



## FQBB\*SEA:P

## FQBB\*\*SEA

```

*** NET TICKET DATA EXISTS *** >*NTD1
FQBB*SEA:P
P1 TRAVELPORT/SMARTPOINT SEA A 03NOV18 * UAH 7947
IEV AZ X/ROM AZ NAP 173.91 NUC173.91END ROE0.86249
FARE EUR150.00 EQU UAH4814 TAX 85UA TAX 57UD TAX 423YK TAX 241
HB TAX 198IT TAX 28MJ TAX 102VT TAX 73YQ TAX 1926YR TOT UAH7947
***ADDITIONAL FEES MAY APPLY*SEE>F01.
S1 FB-NPO2 B-2PC
S2 FB-NPO2 B-2PC
AZ ONLY / NOT ENDO
T P1/S1-2/ET/CAZ/NFEUR150
    
```

# Tour code + BG+DOCS+ SSR SEMN

# Спец.тарифы: ITX



## 1 FDRM/AZ\*ITX

>  
FARES LAST UPDATED 31OCT 7:12 A  
AZ IEV-ROM DEPART 31OCT  
MPM 1262 EH  
\*\*ADDITIONAL TAXES/FEES MAY APPLY\*\*  
PRIVATE FARES FOR 6W66  
EUR CURRENCY FARES EXIST

	CX	FARE USD	FARE BASIS	C	AP	MIN/ MAX
IEVROM						
1	-AZ	170.00R	OTTAUA	0	5	V/12M
		PTC: ITX				
2	-AZ	186.00R	LTTAUA	L	3	2/12M
		PTC: ITX				
3	-AZ	202.00R	WTTAUA	W		/12M
		PTC: ITX				

✓ Доступны в системе для автоматического просчета :

**FQAP1\*ITX**

**FQBB\*\*ITX**

✓ Открываются

перевозчиком под запрос, агентству необходимо сообщить IATA и пульт/РСС

# Спец.тарифы: ITX



```
1.1TRAVELPORT/SMARTPOINT
1. AZ 593 0 20DEC IEVFCO HS1 0520 0710 0 E TH

1 FQ*ITX:P
>FQ*ITX:P
*** NET TICKET DATA EXISTS ***
   PSGR          FARE          TAXES          TOTAL PSG DES
FQA 1           UAH          3101           959           4060 ITX
   GUARANTEED
GRAND TOTAL INCLUDING TAXES ****          UAH          4060
**ADDITIONAL FEES MAY APPLY**SEE >FO.
**CARRIER MAY OFFER ADDITIONAL SERVICES**SEE >FQ/DASO.
```

```
>FQA*ITX
PSGRS 1 ADT
QUOTE BASIS      CONSTR  QUOTE STATUS      FARE.UAH
1  OOFLUA1      R-OW   GUARANTEED        6203      FQG
2  OOCLUA1      R-OW   GUARANTEED        4680      FQG
3  OTTAUA1      R-OW   PRIVATE FARE      4060      FQP
4  OOLGUA1      R-OW   GUARANTEED        4060      FQG
```

FQAP1\*ITX adult  
FQAP2\*I08 child  
FQAP3\*ITF infant

ITX – adult  
I08 - child  
ITF – infant

## Youth fares: YTH



### 2 FD20MAYROM/AZ\*YTH

#### PUBLIC FARES

	CX	FARE USD	FARE BASIS	C	AP	MIN/ MAX
IEVROM						
1	AZ	148.00	ROZZEU1	R	1	/12M
						PTC: YTH

### 2 FD1APRIEVNYC/AZ\*YTH

#### PUBLIC FARES

	CX	FARE USD	FARE BASIS	C	AP	MIN/ MAX	SEASONS.....
IEVNYC							
1	AZ	170.00R	NLZZRU	N		SU/12M	05JAN -19JUN
							PTC: YTH
2	AZ	250.00R	TLZZRU	T		SU/12M	05JAN -19JUN
							PTC: YTH
3	AZ	330.00R	VLZZRU	V		SU/12M	05JAN -19JUN
							PTC: YTH

✓ Доступны в системе для автоматического просчета :

**FQBB\*\*YTH**

**VALID FOR YOUTH  
CONFIRMED 12-25 WITH ID.  
PROOF OF AGE/PASSPORT  
OR IDENTITY CARD**



# Youth fares: YTH



1.1TRAVELPORT/SMARTPOINT\*P-YTH21

1. AZ 593 R 20APR IEVFCO HS1 0525 0710 0 E SA

3 FQBB\*\*YTH21

>FQBB\*\*YTH21

\*\*\* BEST BUY QUOTATION \*\*\*

LOWEST FARE AVAILABLE FOR THIS ITINERARY

\*\*\* NO REBOOK REQUIRED \*\*\*

PSGR	QUOTE BASIS	FARE	TAXES	TOTAL	PSG DES
FQ 1	ROZZEU1 UAH	3902	913	4815	YTH21

GUARANTEED

GRAND TOTAL INCLUDING TAXES \*\*\*\* UAH 4815

\*\*FEE TOTAL 0

\*\*PRICE INCLUDING TAXES AND FEES 4815

FEES BASED ON CURRENT REQUEST-SEE >FO. FOR ALL TICKET FEES

\*\*CARRIER MAY OFFER ADDITIONAL SERVICES\*\*SEE >FQBB/DASO.

YTH21 RATE USED IN EQU TOTAL IS BSR 1USD - 26.36UAH

YTH21 LAST DATE TO PURCHASE TICKET: 19APR19

YTH21 TICKETING AGENCY 7J8J

YTH21 DEFAULT PLATING CARRIER AZ

YTH21 FARE HAS A PLATING CARRIER RESTRICTION

YTH21 E-TKT REQUIRED

BAGGAGE ALLOWANCE

YTH

AZ IEVROM 1PC

BAG 1 - NO FEE UPTO50LB/23KG AND UPTO62LI/158LCM

BAG 2 - BAGGAGE CHARGES DATA NOT AVAILABLE

VIEWTRIP.TRAVELPORT.COM/BAGGAGEPOLICY/AZ

>FN1/1

QUOTE01

01 IEV-ROM SA-20APR19 AZ NUC 148.00 ROZZEU1

1. ELIGIBILITY

UNLESS OTHERWISE SPECIFIED

VALID FOR YOUTH CONFIRMED 12-25 WITH ID.

NOTE -

VALID FOR YOUTH CONFIRMED 12-25 WITH ID.

PROOF OF AGE/PASSPORT OR IDENTITY CARD

NOTE-

ANY PASSENGER TRAVELLING WITH THIS FARE MUST

BE ABLE TO PROVIDE THE PROOF OF ELIGIBILITY

PREVIOUSLY SPECIFIED ANY TIME UPON REQUEST

IF NOT- FARE ADJUSTEMENT WILL BE APPLIED.

-----  
UNACCOMPANIED CHILD 12-14 WILL NOT BE PERMITTED.

# UMNR fares



2 FD20APRFCO/AZ\*UNN

>  
PUBLIC FARES

	CX	FARE USD	FARE BASIS	C	AP	MIN/ MAX
IEVROM						
1	AZ	231.00R	FRLGUA5	F	30	V/12M
		PTC: UNN				
		TC:FRLGUA5UM				
2	AZ	252.00R	FRLGUA1	F	5	/12M
		PTC: UNN				
		TC:FRLGUA1UM				
3	AZ	261.00R	FRLGUA5	F	30	V/12M
		PTC: UNN				
		TC:FRLGUA5UM				
4	AZ	263.00R	FRCLUA5	F	30	V/12M
		PTC: UNN				
		TC:FRCLUA5UM				

SI.P1\*UM10

SI.AZ\*INFO ABOUT CONTACTS

✓ Доступны в системе для

автоматического просчета :

**FQBB\*U10 или FQA\*U10**

**UNACCOMPANIED CHILD 5-11. ID**

**REQUIRED - CHARGE 100**

**PERCENT OF THE FARE PLUS EUR**

**150.00.TICKET DESIGNATOR – UM**

Внесение контактных данных



Номер мобильного телефона пассажира

**SI.P1/SSRCTCMYYHK1/380672338400**

Электронная почта пассажира (// вместо @)

**SI.P2/SSRCTCEYYHK1/HELPDESK//TRAVELPORT.UA**

Отказ (contact information refused)

**SI.P3/SSRCTCRYHK1/PASSENGER REFUSED TO PROVIDE  
INFORMATION**

**CM/** по запросу на email [helpdesk@travelport.ua](mailto:helpdesk@travelport.ua)

# MilleMiglia

ЗАРАБАТЫВАЙТЕ И ИСПОЛЬЗУЙТЕ МИЛИ С УЧАСТНИКАМИ АЛЬЯНСА «SKYTEAM», «ALITALIA GLOBAL ALLIANCE» И ДРУГИМИ ПАРТНЕРСКИМИ АВИАЛИНИЯМИ.

Внесение мильной карты

**M.P1/AZ123456**

**M.P1/AZ123456/RO**

Внесение номера корпоративной карты

**SI.AZ\*FQTB 123456**

Travelport 

 Alitalia 

3

DCA/\*S

/\*S - SKYTEAM

AF - AIR FRANCE	DL - DELTA AIR LINES
OK - CZECH AIRLINES	KL - KLM ROYAL DUTCH AIRL
UX - AIR EUROPA	AM - AEROMEXICO
KE - KOREAN AIR LINES CO LTD	AZ - ALITALIA S.P.A
SU - AEROFLOT RUSSIAN INTL. A	KQ - KENYA AIRWAYS
VN - VIETNAM AIRLINES CORP	RO - TAROM ROMANIAN AIR TRAN
MU - CHINA EASTERN AIRLINES	FM - SHANGHAI AIRLINES CO LT
CI - CHINA AIRLINES	SV - SAUDI ARABIAN AIRLINES
ME - MIDDLE EAST AIRLINES AIR	AR - AEROLINEAS ARGENTINAS
MF - XIAMEN AIRLINES	GA - GARUDA INDONESIA

 AirSERBIA

Air Serbia

 ANA

All Nippon Airways

 CHINA SOUTHERN

China Southern

 ETIHAD AIRWAYS

Etihad Airways

 GOL

Gol

 virgin australia

Virgin Australia

## Аннуляция непродуктивных сегментов

Статусы **PN, HX, UN, NO, SC, TK, UC, US** \* должны быть обработаны корректно форматом **@ALL**

**HX/NO/UC/UN** (\*) не позже 24 часов до вылета

**HX** = holding cancelled

**UC** = unable/flight closed

**UN** = unable/flight cancelled

**NO** = no action taken

# Marriage logic segments



1.	AZ	2013	Y	25OCT	LINFCO	HK1	0700	0810	0*	E WE	2
2.	AZ	602	Y	25OCT	FCOJFK	HK1	0940	1325	0*	E WE	2

оформлены только одним билетом

аннулируются одновременно, например X1-2, XI  
MUST CANCEL ALL SEGMENTS IN MARRIAGE - AZ

Опции	AZ
Revalidation TKRETS1/TNXXXXXXXXXX/C1	YES* * for changes without penalty
Reissue	YES
Штраф за изменение даты	EMD-S
Cancel refund TRNCXXXXXXXX	YES
Void exchange TRVE/XXXXXXXX	YES
Поле имени	49 символов
Credit Card DT/AAR/DIS-AZ	AX CA DC JC TP VI
Groups	1G by request





Групповые бронирования создаются в базе авиакомпании по запросу агентства.

[kirill.fedorovskiy@alitalia.com](mailto:kirill.fedorovskiy@alitalia.com)

Обязательно в заявке в а/к нужно сообщить о том, что бронирование будет оформлено через GDS Galileo.

GROUPs



Travelport



1. Вызвать PNR  
C/AZ\*LOCATOR

APPLICATION TERMINAL HISTORY WINDOW PNR S

>C/AZ\*BOEKIK

1.G/20TUI

1. AZ 593 G 04FEB IEVFCO HK20 0500 0655

2. AZ 590 G 11FEB FCOIEV HK20 2300 #0250

\*ALL

\*P

\*TD

\*NP

\*VL

\*VR

2. Сохранить в 1G  
C/AZ/OK

BZZ4TC/37 IEVNH N339371 AG 99999992 25OCT

1.G/20TUI

1. AZ 593 G 04FEB IEVFCO HK20 0500 0655

2. AZ 590 G 11FEB FCOIEV HK20 2300 #0250

\*\* VENDOR LOCATOR DATA EXISTS \*\* >\*VL.

\*\* VENDOR REMARKS DATA EXISTS \*\* >\*VR.

\*\* SERVICE INFORMATION EXISTS \*\* >\*SI.

\*N

Отобразить  
имена

3. Подпись R.GAL+ER

# GROUP Deposit #SVC



Travelport 



1. Внести имя  
(стандартным  
форматом)

**N. SURNAME/NAME**

2. Внести депозит: SVC  
сегмент

3. Оформить EMD-S  
**EMDI/SM2/FS/PI-R**



# GROUP Deposit #SVC



BZZ4TC/37 IEVNH N339371 AG 99999992 25OCT

1.G/19TUI 20.1SLIPUHINA/NATALIIMRS

1. AZ 593 G 04FEB IEVFCO HK20 0500 0655

E SU

2. AZ 590 G 11FEB FCOIEV HK20 2300 #0250

E SU/MO

## Create Service Segments

Service segments are created for items such as change fees, penalty fees, lounge access etc.

Passenger:

NATALIIMRS SLIPUHINA

Include basic information for documentation purposes. You can select a segment or manually input the airline, date, and city codes.

Segment:

1 - AZ 593 G 04FEB IEVFCO

-Or-

Airline:

Date:

Departure City Code:

Arrival City Code:

Reason Codes:

D - 997 Deposits Down Payments

Reason Code Description Override: ?

D - 997

Deposits Down Payments

Fee:

1000

SUBMIT

CLOSE

BZZ4TC/37 IEVNH N339371 AG 99999992 25OCT

1.G/19TUI 20.1SLIPUHINA/NATALIIMRS

1. AZ 593 G 04FEB IEVFCO HK20 0500 0655

E SU

2. AZ 590 G 11FEB FCOIEV HK20 2300 #0250

E SU/MO

3. SVC AZ EK1 IEV FCO 12FEB-D/997/DEPOSITS DOWN PAYMENTS/NM-1SLIP  
UHINA/NATALIIMRS//1000/UAH

## Выписать EMD: EMDI/SM3/FS/PI-R

EMD GENERATED TOTAL 1000

0559999014324 1000

SLIPUHINA/NATALIIMRS

TAB AND ENTER TO REDISPLAY PNR >\*BZZ4TC\*

## Просмотр EMD в PNR: EMDD1

```
0559999014324 SLIPUH/NATALIIA BZZ4TC/1G/7J8J 99999992
CPN RFISC DESCRIPTION VALUE DATE STATUS
1 D-997 DEPOSITS DOWN PAYMENT UAH 1000 OPEN
EMD DOCUMENT TOTAL: UAH 1000
>EMD DETAIL DISPLAY .
>EMD VOID .V
>EMD REFUND .F
```



1. Агент оформляет билет (ТКР) в Galileo, информация о билете(MIR) поступает на сервер Go-Link.

2. Ответственный сотрудник заходит на сайт Go-Link для мониторинга и обработки данных.

Удобный инструмент обработки данных

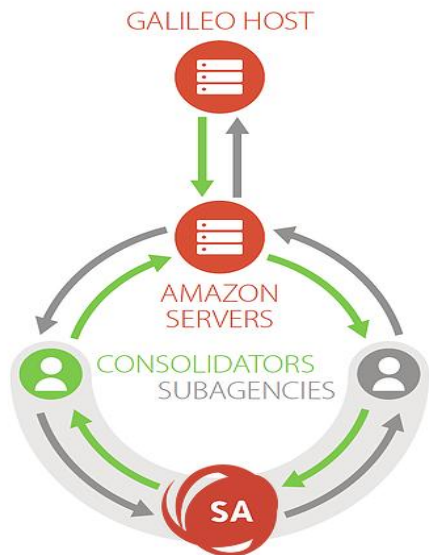
Функция Go-link e-tracker

Возможность доступа 24/7

Различные критерии поиска и аналитики

Совместимость с бухгалтерскими программами и CRM приложениями

Заявка на фирменном бланке по адресу [helpdesk@travelport.ua](mailto:helpdesk@travelport.ua)



## Операции с билетами

- ✓ Оформление
- ✓ Возврат
- ✓ Обмен
- ✓ Войдирование

## Терминальное окно

- ✓ Для ввода команд

## Поиск и бронирование

- ✓ Мульти PCC

## Оформление EMD

- ✓ Дополнительные услуги
- ✓ Штрафы

## Commission Manager

- ✓ Автоматическое добавление комиссии в бронирование

## Service Fee Manager

- ✓ Расчет суммы сервисного сбора

**Вебинар 02/04 в 14:00**

Запись доступна [www.youtube.com/HelpDesk\\_Travelport\\_Ukraine](http://www.youtube.com/HelpDesk_Travelport_Ukraine)

# Travelport Viewtrip logo



**Travelport ViewTrip**

ЭЛЕКТРОННЫЙ БИЛЕТ ПЕЧАТЬ

**Моя поездка** Развернуть все

CP 21 АВГ. 2019 - Минск (MSQ) в Рига (RIX) -  
Подтверждено ✓

**airBaltic** Air Baltic Corporation AS Развернуть  
(BT) 413  
Номер подтверждения: O80OV9

ОТПРАВЛЕНИЕ БЕЗ ОСТАНО  
ВОК ПРИБЫТИЕ  
15:20<sub>MSQ</sub> → 16:30<sub>RIX</sub>  
1ч 10М

CP 21 АВГ. 2019 - Рига (RIX) в Киев (КВР) -  
Подтверждено ✓

**airBaltic** Air Baltic Corporation AS Развернуть  
(BT) 404  
Номер подтверждения: O80OV9

ОТПРАВЛЕНИЕ БЕЗ ОСТАНО  
ВОК ПРИБЫТИЕ  
18:15<sub>RIX</sub> → 20:00<sub>КВР</sub>  
1ч 45М

Добавление логотипа агентства бесплатно

Возможность доступа 24/7

Параметры логотипа: 200x50 в формате .png

Заявка по адресу [helpdesk@travelport.ua](mailto:helpdesk@travelport.ua)

# Контакты

ул. Днепровская Набережная, 14-А  
02095 Киев, Украина

Телефон

38 (044) 290-94-44

Прямой бесплатный номер для звонков  
со стационарных телефонов в Украине

0 800 50 78 79

E-mail

[helpdesk@travelport.ua](mailto:helpdesk@travelport.ua)

[office@travelport.ua](mailto:office@travelport.ua)

URL

<http://www.travelport.ua>



# Контакты



**Website:**

<http://www.travelport.ua>



**Sales Email:**

[office@travelport.ua](mailto:office@travelport.ua)



**Helpdesk Email:**

[helpdesk@travelport.ua](mailto:helpdesk@travelport.ua)



**YouTube:**

<https://www.youtube.com/travelportUA>



**Facebook:**

<https://www.facebook.com/travelportUA>



