











Alitalia has ranked 3rd most punctual airline among European Major Airlines and 6th among Major International Airlines in 2017 with 82.78% flights landed on schedule.

Alitalia has ranked 2nd most punctual airline among European Major Airlines and 8th among Major International Airlines in 2018 with 83.20% flights landed on schedule

Alitalia has ranked the most punctual airline in the world in February 2019 with 90.04 % of flights landed on schedule.



OUR FLEET



Airbus A330



Boeing B777

LONG HAUL

www.AZfleet www.seatguru.com

▲ The Boeing B777, including the new B777-300ER, and the Airbus A330 are configured in three classes of service: Business Class, Premium Economy Class and Economy Class.



Airbus A321









SHORT AND MEDIUM HAUL

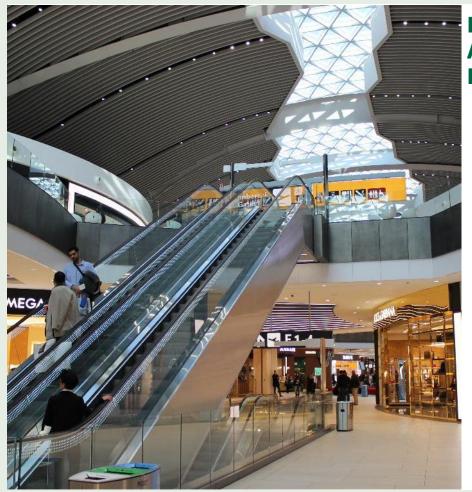
- ▲ Medium Haul fleet consists of Airbus A321, A320 e A319.
- ✓ In addition, for the Regional fleet, Alitalia selected the Embraer E190 and E175, with top standards of comfort.
- ✓ For the international flights, passengers can choose between two classes of services: Business Class and Economy Class
- ✓ On the contrary, on **domestic routes** Alitalia flies with **one class** of service.

123 PLANES









LEONARDO DA VINCI, ROME-FIUMICINO AIRPORT: AN EFFICIENT HUB WITH A NON-STOP EVOLUTION www.FCO

www.AZfco

- More functionalities and continuous improvements of offered services
- 2018 Best airport in Europe by ACI Airport Council International.
- 36 E-gate for electronic passports (available also for U.S. passengers): 50% less time at passport control, always quaranteeing maximum safety
- ▲ Terminal 1 for Alitalia operations
- ▲ New Pier E for extra-Schengen flights:
 - √ 90.000 sqm
 - ✓ 22 new boarding gate (14 gate with loading bridge and 8 with bus transfer)
 - ✓ transit desk Alitalia dedicated to connecting passengers





DISCOVER ROMA-FIUMICINO AIRPORT

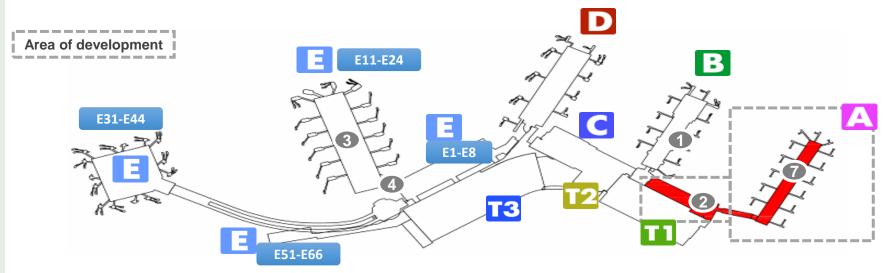


- ▲ Free internet access/Wi-Fi
- ▲ Airport Mall and Italian Food Street Area at Pier E, a "piazza" Made in Italy with 40 shops and 10 stores dedicated to food & beverage
- ▲ **Personal shopper**: free service available at pier E for Italian, English and Mandarin speaking
- **▲ VAT Refund**
- ✓ Info point
- **▲ Terminal Manager**





INFRASTRUCTURE IMPROVEMENTS IN FCO AIRPORT



- 2016: air-conditioning and necessary power on remote stands
- 2016: New lounge to accommodate passenger departing from Pier B
- 2016: New Baggage Handling System in T1
- 1 December 2016: new naming for peer F, G and H: E

- 4 21 December 2016: opening of first 4 gates of new "E "area
- Q1 2017: completing of new "E" area, opened and available for extra Schengen flights: Allow AZ to allocate 100% wide body flights to loading bridge
 - Q1 2017: New lounge will be available in the new area to accommodate extra Schengen passenger departing from Pier F
 - 2020: New Pier A for narrow body domestic & Schengen flights







CONNECTING PASSENGERS









- ▲ Transit Task force: the new Alitalia Transit Team is available in Rome Fiumicino to assist and escort all passengers with short connections, providing updated information
- ▲ Dedicated shuttle bus and priority baggage service.
- Dedicated transit desks.

SHORT CONNECTION

- ▲ Priority passport control for connecting passengers.
- Dedicated assistance for passengers moving from **Terminal 1** to **Terminal 3** and viceversa.
- ▲ Fast track dedicated to passengers with short connections or with boarding flights



OUR LOUNGES www.AZcasa



- ▲ CASA ALITALIA is not just somewhere to relax while waiting for your flight, but a true expression of the values and distinctive elements of Italian excellence around the world, thanks also to the collaboration with the best Italian brands, including Poltrona Frau for the lounge furniture and seating.
- ✓ The catering service is inspired by the gastronomic excellence of Italy and boasts a live cooking area where the Chef cooks a selection of menus based on pasta and pizza live, with vegetarian and gluten-free dishes also available.
- The Buffet area offers a wide choice of Italian's wines, international drinks and cocktails and a blended selection from the unique Lavazza coffee brand.
- ▲ Moreover, in Casa Alitalia are available some areas for business meetings, a reading and a praying room and Free Wi-Fi to indulge and relax.





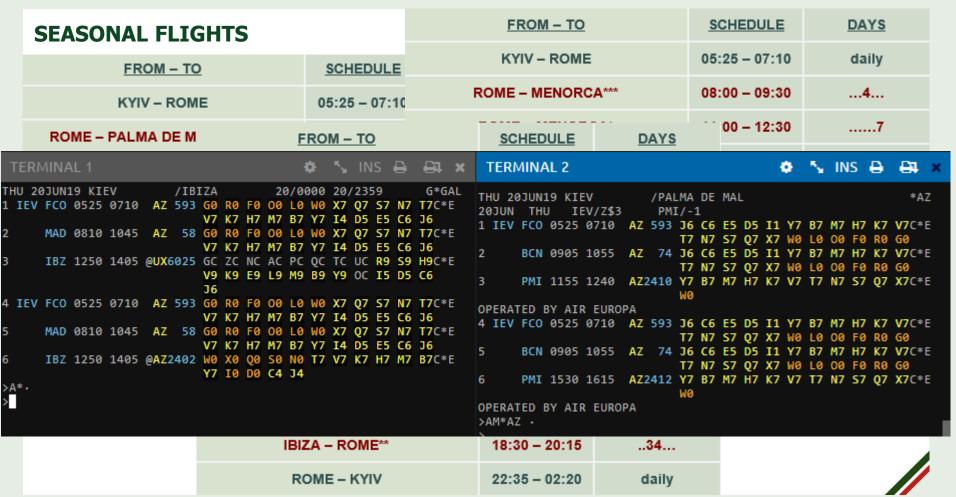
UKRAINE



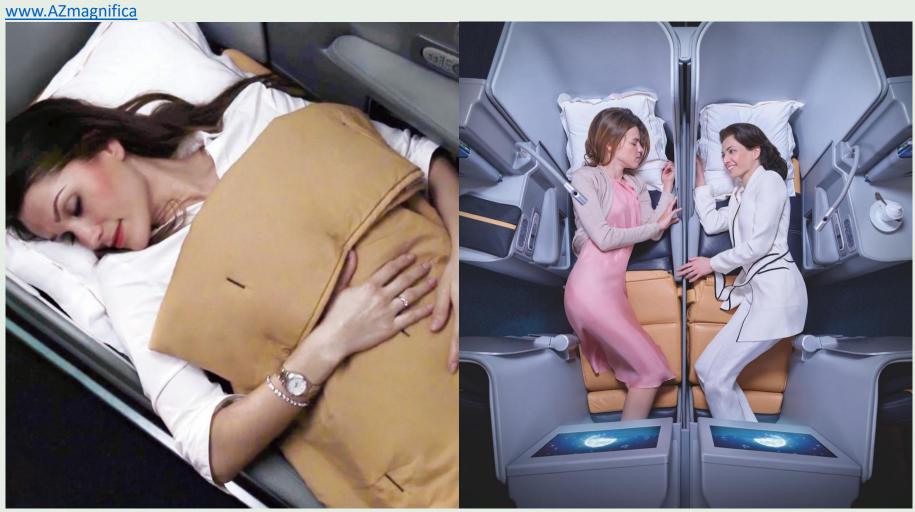
















MAGNIFICA A DELECTABLE EXPERIENCE

- New menu choices inspired by the 20 Italian Regions (bi-monthly rotation)
- Regional wine selections made by the Alitalia Sommelier in cooperation with the **Italian Sommelier Foundation**
- Dine any time experience
- Traditional Italian Cocktails offered as part of the Aperitive Campari service
- ▲ A choice between four different blends of Lavazza coffee: Tierra, Gran Crema, Gran Riserva and Lavazza Dec
- Richard Ginori China
- ✓ Villa Sandi "prosecco"

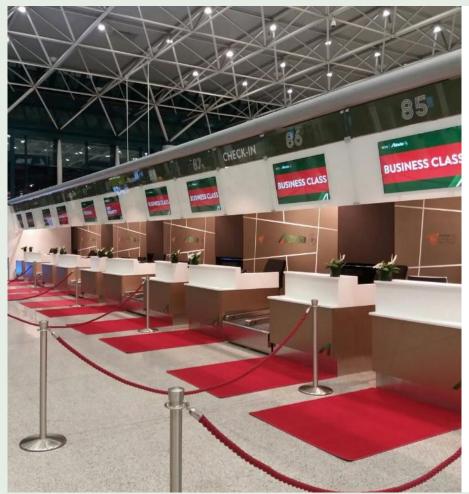


Best Airline Cuisine Alitalia Eighth Consecutive Year 2017 SAVEUR CULINARY TRAVEL AWARDS 2011 WINNER OUTSTANDING

Awarded with Best Cuisine Airline prize for the 8thconsecutive year from Global Traveler magazine

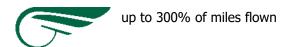
Wine cellar awarded with the Best In-Flight Wine Program





MAGNIFICA EXCLUSIVITY ALSO ON THE GROUND

- Dedicated Check-in desks, ticketing and transfer counter at major hubs.
- ▲ Area **Priority Check-in** at Terminal 1 of Rome Fiumicino airport
- ▲ Lounges access our "Casa Alitalia" lounges as well as the lounges of our airline partners
- ▲ Priority gates at security
- Priority boarding
- ▲ Baggage allowance 2 bags of up to 32Kg each
- ▲ Priority baggage delivery

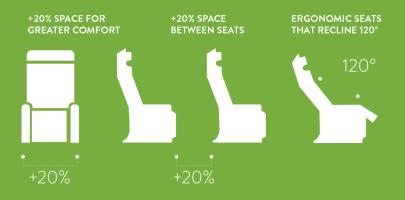






PREMIUM ECONOMY

PREMIUM ECONOMY



Priority service at the airport, a reserved and quiet cabin with seats up to 40% more space than Economy Class.

Long haul Premium Economy Class: the new way of flying.







PREMIUM ECONOMY PRIVACY AND COMFORT

- Reserved and quiet cabin
- ✓ Seats that offer up to 40% more space than in Economy Class.
- ▲ PC power (B777 –A330) and USB port (A330).
- ▲ Amenity kit designed to be used even after the flight
- ▲ Every seat is equipped with a comfortable footrest, individual screens of approx. 10,5"
- ✓ Wide choice of movies on demand, news, video games, music, cartoons and TV series for all ages
- ▲ "Noise cancellation" headphones
- ▲ Italian and international newspapers and magazines









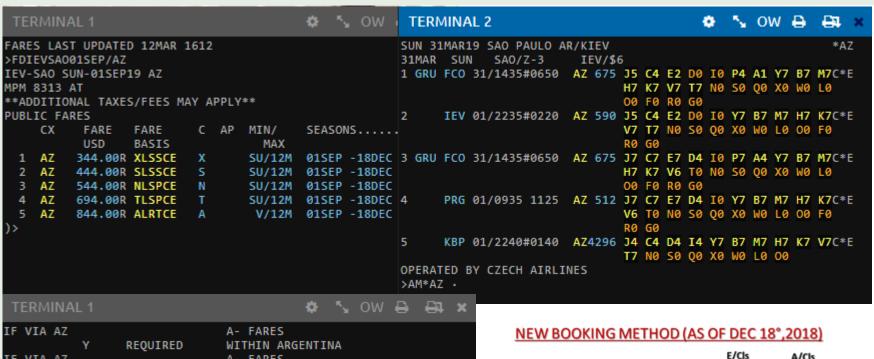


PREMIUM ECONOMY ITALIAN TASTE

- Welcome drink
- Traditional Italian dishes, snacks or breakfast, depending on flight time
- Wines selected in collaboration with the Italian Sommelier Foundation
- ▲ A selection of hot beverages including cappuccino, hot chocolate and herbal tea service with an almond "amaretto" biscuit
- ▲ Lavazza espresso coffee and Limoncello
- ▲ Spuntino menù on flights over 11 hours with a selection of snacks including heated items is available on demand







IF VIA AZ A- FARES WITHIN BRAZIL REQUIRED IF VIA AZ A- FARES REQUIRED BETWEEN AREA 1-ITALY AND E/Y PERMITTED BETWEEN ITALY-AREA 2 FLTS 0001-2999 IF VIA AZ A- FARES REQUIRED WITHIN AREA 2 IF VIA AZ A- FARES REQUIRED ALL INTERNATIONAL SECTORS

Class of Services for Premium Economy Passengers MH-LH

TLV-ROM ROM-BUE



MEDIUM HAUL BUSINESS CLASS

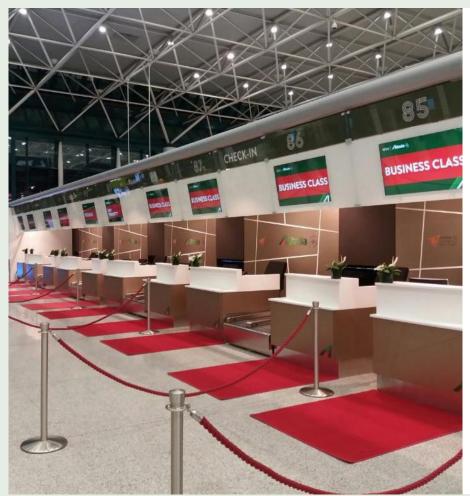


MEDIUM HAUL BUSINESS CLASS ON BOARD

- ▲ Ergonomic leather seats
- ▲ More space with only four seats per row
- Menus -inspired by **Italian tradition** -vary depending on the length of the flight and are changed according to the season
- ■ Wide range of drinks and wines from the onboard wine cellar
- ▲ An **aperitive** is offered on flights departing after 12 pm
- ▲ Lavazza espresso coffee and limoncello are served at the end of each meal







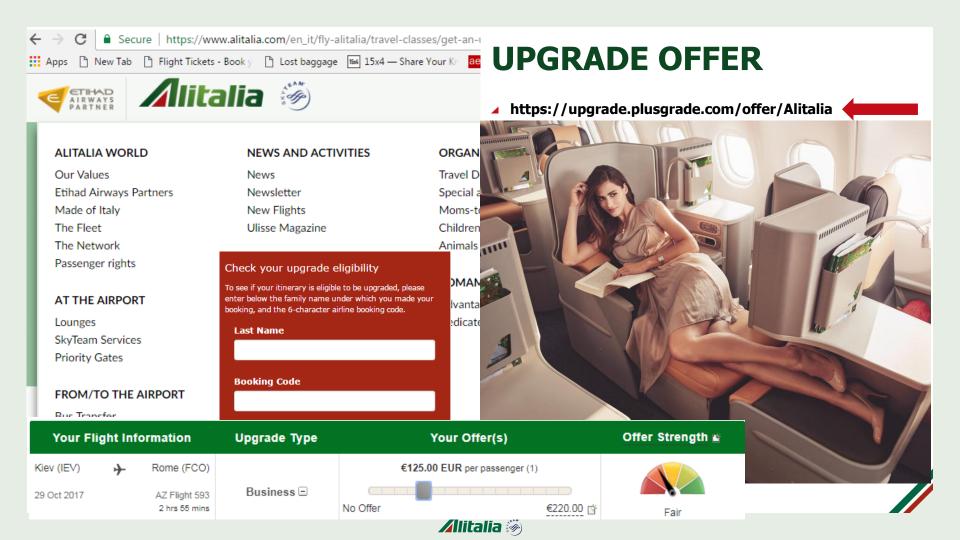
MEDIUM HAUL BUSINESS CLASS ON GROUND

- Dedicated Check-in desks, ticketing and transfer counter at major hubs.
- ▲ Area **Priority Check-in** at Terminal 1 of Rome Fiumicino airport
- ▲ Lounges access our "Casa Alitalia" lounges as well as the lounges of our airline partners
- ▲ Priority gates at security
- Priority boarding
- ▲ Baggage allowance 2 bags of up to 32Kg each
- ▲ Priority baggage delivery

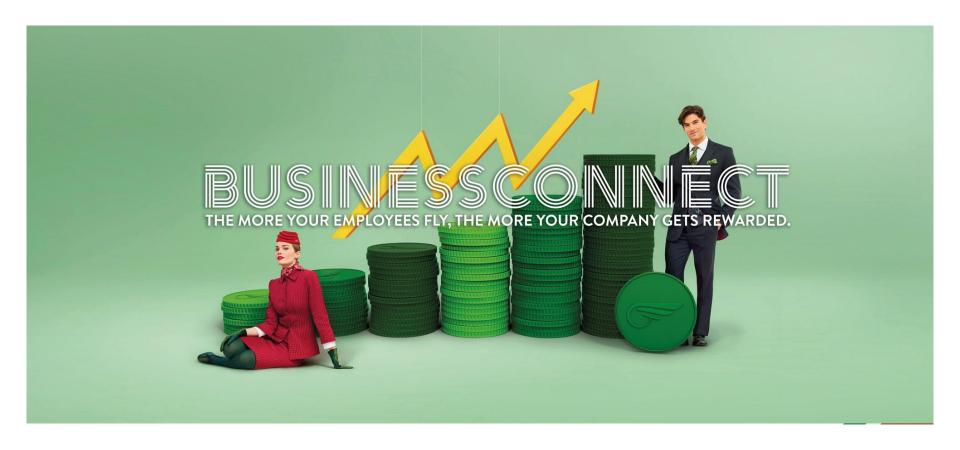
















MEET & GREET



BRANDED FARES FROM KYIV

			ECONOMY		BUSI	NESS
		LIGHT	CLASSIC	FLEX	CLASSIC	FLEX
	HAND BAGGAGE	YES	YES	YES	YES	YES
	CHECKED BAGGAGE	€	YES	YES	YES	YES
∤ → ∤	CHANGES	NOT PERMITTED	65€	FREE	65€	YES
€)	REFUND	NOT PERMITTED	NOT PERMITTED	FREE	NOT PERMITTED	YES
	COMBINABILITY WITH OTHER BRANDS	YES	YES	YES	YES	YES
**	CHECK-IN	WEB + KIOSK ONLY*	ALL TOUCH POINTS	ALL TOUCH POINTS	ALL TOUCH POINTS	ALL TOUCH POINTS
	MILES	YES	YES	YES	YES	YES
Ť	FASTTRACK	€	€	€	YES	YES
Ÿ	LOUNGE	€	€	€	YES	YES
_	PRIORITY BOARDING	NO	NO	NO	YES	YES
\Diamond	UPGRADE TO BUSINESS	€	€	€	-	-
·	FARE BASIS IDENTIFIER	LG	a	FL	а	FL
	BOOKING CLASS**	OLWXQSNTVK HMBY	OLWXQSNTVKH MBY	VKHMBY	EDCJ	EDCJ

^{*}Subject to local availability **Varies market by market

>FDIEVPMO13MAR/AZ IFV-PMO WFD-13MAR19 A7 MPM 1566 EH **ADDITIONAL TAXES/FEES MAY APPLY** PUBLIC FARES CX FARE FARE C AP MIN/ SEASONS..... MR GI DT USD BASIS MAX 1 AZ 150.00R ORLGUA1 O 5 V/12M R EH 2 AZ 166.00R LRLGUA1 L 3 2/12M R EH R EH 3 AZ 182.00R WRLGUA1 W /12M 4 AZ 183.00R XRLGUA1 X /12M R EH 5 AZ 193.00R ORCLUA1 O 5 V/12M R EH 6 AZ 209.00R LRCLUA1 L 3 2/12M R EH R EH 7 AZ 224.00R QRLGUA1 Q /12M 8 AZ 225.00R WRCLUA1 W /12M R EH 9 AZ 226.00R XRCLUA1 X /12M R EH 10 AZ 267.00R QRCLUA1 Q /12M R EH 11 AZ 267.00R SRLGUA1 S /12M R EH 12 AZ 301.00R ORFLUA1 O 5 V/12M R EH 13 AZ 310.00R SRCLUA1 S /12M R EH 14 AZ 317.00R LRFLUA1 L 3 2/12M R EH 15 AZ 319.00R NRLGUA1 N /12M R EH /12M R EH 16 AZ 333.00R WRFLUA1 W 17 AZ 334.00R XRFLUA1 X /12M R EH 18 AZ 362.00R DRCLUA1 D 5 /12M R EH



YOUTH FARES

TERMINAL 1	TERMINAL 2	💠 🏂 INS 🖨 🖨 🛪
FARES LAST UPDATED 12MAR 1510 >FDIEVNCE12MAR*YTH/AZ	WED 17APR19 KIEV /NICE 17APR WED IEV/Z\$3 NCE/-1	*AZ
IEV-NCE TUE-12MAR19 AZ MPM 1430 EH	1 IEV FCO 0525 0710 AZ 593 J7 C7 E6 D5 I T7 N7 S0 00 X	I 3 Y7 B7 M7 H7 K7 V7 C*E IO WO LO OO FO R2 GO
ADDITIONAL TAXES/FEES MAY APPLY PUBLIC FARES	2 NCE 0935 1050 AZ 348 J7 C7 E6 D5 I	
CX FA US TERMINAL 1	TERMINAL 2	🌼 🍾 ow 🖨
1 AZ 117 PTC: YTH FARES LAST UPDATED 12MAN FDIEVLAX12MAR/AZ END IEV-LAX TUE-12MAR19 AZ MPM 7591 AT	>FDIEVLAX12MAR*YTH/AZ	1510
ADDITIONAL TAXES/FEES PUBLIC FARES	MAY APPLY **ADDITIONAL TAXES/FEES MA PUBLIC FARES	AY APPLY**
CX FARE FARE USD BASIS		C AP MIN/ SEASONS MR MAX
1 AZ 290.00R XLSPRI 2 AZ 350.00R SLSPRI		N SU/12M 05JAN -19JUN R
3 AZ 420.00R NLSXRI 4 AZ 500.00R TLSXRI	N 7 /12M 2 AZ 470.00R TLZZRU	T SU/12M 05JAN -19JUN R
5 AZ 580.00R VLSXR	V V/12M 3 AZ 550.00R VLZZRU	V SU/12M 05JAN -19JUN R
)>)>	



GOOD TO KNOW

- YR/YQ TAX ARE NON-REFUNDABLE FOR NON-REFUNDABLE FARES
 SEE FARE RULES
 - ALL <u>INVOLUNTARY REISSUES</u> VIA CALL CENTER -> 044\3909093
 - ALL <u>INVOLUNTARY REFUNDS</u> VIA BSPLINK (REFUND APPLICATION) + REFUND.TRADE@ALITALIA.COM
 - NAME CORRECTION (ONLY FOR SAME PASSENGER):
 - **BEFORE TICKETING FREE**
 - AFTER TICKETING EUR25 -> KIRILL.FEDOROVSKIY@ALITALIA.COM
 - TIMATIC AND IATATRAVELCENTRE -> skyteam.traveldoc.aero -> www.iatatravelcentre.com
- <u>CLOSURE OF LINATE</u> (LIN) AIRPORT FROM 27JUL-27OCT FOR RUNWAY RECONSTRUCTION ALITALIA MOVES FLIGHTS TO MALPENSA (MXP) AND OPENS <u>FCO-BGY</u> SERVICE
- FARE MATCH





FARE MATCH

1. AZ 593 D 19JUN IEVFCO HS1 0520 0710

2. AZ 630 D 19JUN FCOMIA HS1 1030 1540

- 3. AZ 631 D 30JUN MIAFCO HS1 1940 #1150 4. AZ 590 D 01JUL FCOIEV HS1 2235 #0220 FQM FLIGHT DATE DEP ARR (DEP. CITY) FARE FLOWN MPM QUOTE 1 PSGR 1 ADT 1 AZ 593 D 19JUN9 05250710 IEV 2 AZ 630 D 19JUN9 10301540 X FCO 3 AZ 631 D 30JUN9 19401150 1 MIA DRTRU **NUC 1176.50 Δ7 3Δ 4 AZ 590 D 01JUL9 22350220 1 X FCO 5 IEV R 5A DRTRU **NUC 1176.50 Α7 TOTAL ** NUC 2353.00 5B TAX 3.00 UA 2.00 UD 15.00 YK 16.80 HB 5C TAX 21.60 IT 2.20 MJ 7.20 VT 5.60 AY 5D TAX 37.20 US 3.96 XA 4.50 XF 7.00 XY 5E TAX 5.77 YC 522.80 YR
- 1. LH 1493 P 19JUN KBPFRA HS1 0650 0835 2. LH 462 P 19JUN FRAMIA HS1 1045 1450 3. LH 463 P 30JUN MIAFRA HS1 1655 #0800 4. LH 1490 P 01JUL FRAKBP HS1 0950 1315
- FQG FLIGHT DATE DEP ARR (DEP. CITY) FARE FLOWN MPM QUOTE 1 PSGR 1 ADT 1 LH 1493 P 19JUN9 06500835 KRP 2 LH 462 P 19JUN9 10451450 X FRA 3 LH 463 P 30JUN9 16550800 1 MIA R 3A PRCUAW **NUC 1290.00 LH 4 LH 1490 P 01JUL9 09501315 X FRA KBP R 5A PRCUAW **NUC 1290.00 LH TOTAL ** NUC 2580.00 5B TAX 4.00 UA 2.00 UD 13.00 YK 21.40 DE 5C TAX 48.00 RA 5.60 AY 37.20 US 3.96 XA 5D TAX 4.50 XF 7.00 XY 5.77 YC 18.00 YR 5E TAX 385.40 YQ 5F*FARE*USD 2580.00 TOTAL USD 3135.83



5F*FARE*USD 2353.00

KIRILL.FEDOROVSKIY@ALITALIA.COM

TOTAL USD 3007.63



COMBINATIONS AZ + ...

1. PS 991	N 20	NOV KBPBCN HK1 ()950 1235

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3 IEV	FC0	0525	0710	ΑZ	593	G0		00	L0	XØ	Q0		NØ	T7	٧7	K7C*E				0 1315 5 0710			К7	٧7	T7	NØ	50	Q0 :	XØ	L0 0	9 F0	GØ	
4	JFK	0930	1315	ΑZ	602	G0	FØ	00	L0	X0	Q0	50	NØ	T7	٧7	K7C*E J5				0 1415			T7	N7	S 3	Q0	X0	L0 (00	FØ G	9		
						K9	E9	59	F8	Z9	Ď9	C9				H9C*E	5 IEV	FC0	052	5 0710	A 7	593						-			9 F0 7 K7		E
						Н7	M7	В7	Y7	AØ	P0	10	D5	E7	C7	K7C*E J7	6	JFK	145	0 1835	AZ	610	J6	C6	E2	Ď0	10	P7 /	A0		7 M7		E
7 IEV 8						Н7	M7	В7	Y7	10	DØ	E3	C6	J6		K7C*E	>AM*A	z •					К7	V7	17	N7	57	Q0)	XØ	LØ 0	9 F0	GØ	
>A*•	JFK	1040	1413	AZ	000		M7										1																

COMBINATIONS AZ + AR

TOTAL **NUC 980.00

5B TAX 107 UA 346 YK 343 JD 19 OG

5C TAX 69 QV 266 QO 266 TQ 1304 XR

5D TAX 235 HB 311 IT 27 MJ 105 VT

5E TAX 9364 YQ

5F*FARE*USD 980.00 EQU UAH 26068 TOTAL UAH 38830



AIR SERBIA – JU

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TERMINAL 2

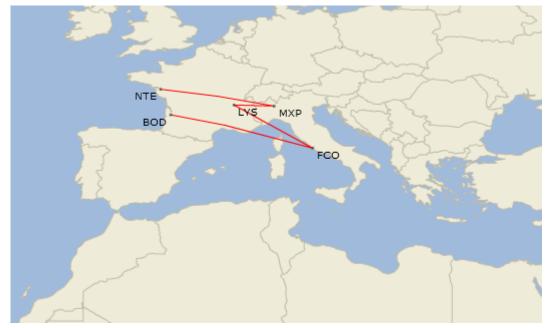
20MAY19-16JUN19 MTWTFSS KIEV /BELGRADE
04JUN .2.4... KBP BEG 1035 1120 JU 661 319*C
02JUN .....7 KBP BEG 2140 2225 JU 665 319*C
END OF DISPLAY
```

- 1. JU 7302 V 01JUN IEVFCO HS1 0520 0710
- 2. JU 7258 U 01JUN FCOBEG HS1 0910 1045
- 3. JU 660 U 11JUN BEGKBP HS1 0700 0950

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FQG FLIGHT DATE DEP ARR (DEP. CITY) FARE FLOWN MPM
QUOTE 1 PSGR 1 ADT
1 JU 7302 V 01JUN9 05200710 IEV
2 JU 7258 U 01JUN9 09101045 FCO
                                 R
2A
          VCSRUA **NUC 87.50
                                   JU
3 JU 660 U 11JUN9 07000950
                         BEG
              KBP
                     R
             S
                   17.11
4Α
4B
          UCSRUA **NUC 67.50
                                   JU
          TOTAL ** NUC 172.11
4C TAX 2.68 UA 1.78 UD 13.36 YK 7.50 HB
4D TAX 9.65 IT 0.96 MJ 3.20 VT 4.48 LG
4E TAX 0.98 RF 16.94 RS 68.00 YQ
4F*FARE*USD 172.00 EQU EUR 154.00 TOTAL EUR 283.53
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CODE SHARE FLIGHTS – FRANCE/HOP!



- 1. AZ 593 S 12MAY IEVFCO HS1 0525 0710
- 2. AZ 7286 S 12MAY FCOBOD HS1 1155 1400
- 1. AZ 593 S 11MAY IEVFCO HS1 0525 0710
- 2. AZ 7282 S 11MAY FCOLYS HS1 1050 1225



CODE SHARE FLIGHTS – PORTUGAL/TAP

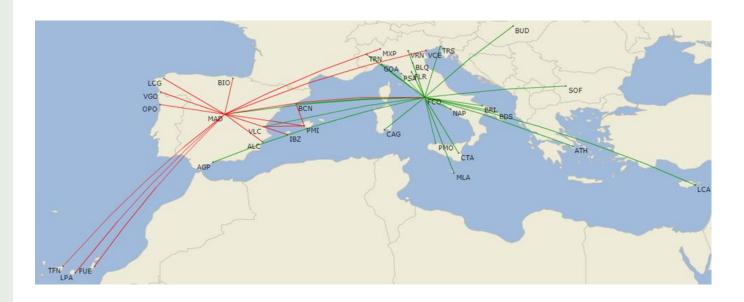


- 1. AZ 593 K 12MAY IEVFCO HS1 0525 0710
- 2. AZ 7538 K 12MAY FCOLIS HS1 1110 1315





CODE SHARE FLIGHTS – SPAIN/AIR EUROPE

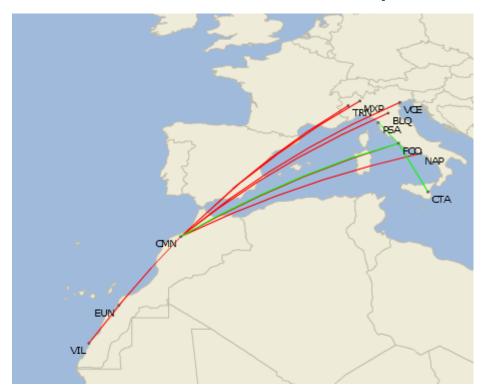


- 1. AZ 593 N 20NOV IEVFCO HS1 0520 0710
- 2. AZ 7116 N 20NOV FCOMAD HS1 1030 1310
- 3. AZ 2401 N 20NOV MADLPA HS1 1505 1700





CODE SHARE FLIGHTS – MOROCCO/ROYAL AIR MAROC



- 1. AZ 593 N 19NOV IEVFCO HS1 0520 0710
- 2. AZ 874 N 19NOV FCOCMN HS1 1320 1635
- 3. AZ 6142 N 19NOV CMNVIL HS1 2030 2250





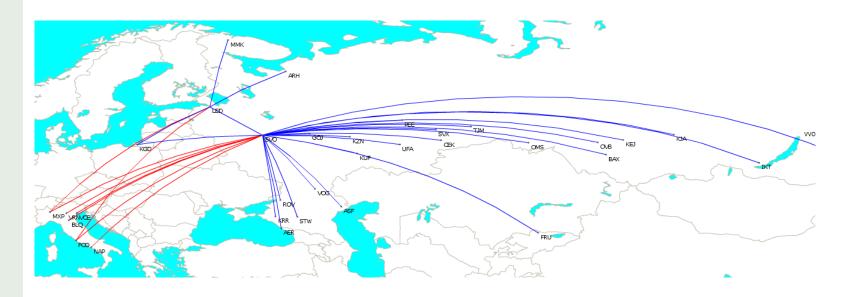
CODE SHARE FLIGHTS – CZECH AIRLINES



- 1. AZ 4297 N 24NOV KBPPRG HS1 0505 0610
- 2. AZ 7541 N 24NOV PRGMXP HS1 0800 0955



CODE SHARE FLIGHTS – RUSSIA/AEROFLOT



- 1. AZ 3777 N 29NOV VVOSVO UC1 1405 1615
- 2. AZ 7163 N 29NOV SVOFCO UC1 2015 2210



CODE SHARE FLIGHTS – ARGENTINA+/AEROLINEAS ARGENTINAS

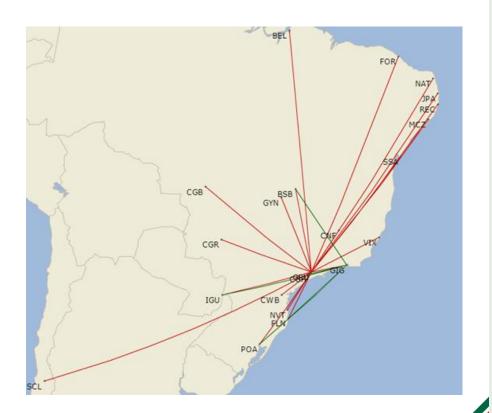
- 1. AZ 4673 H 18NOV IGREZE HS1 1825 2025
- 2. AZ 7961 H 18NOV EZEFCO HS1 2245 #1600
- 3. AZ 590 H 19NOV FCOIEV HS1 2235 #0220





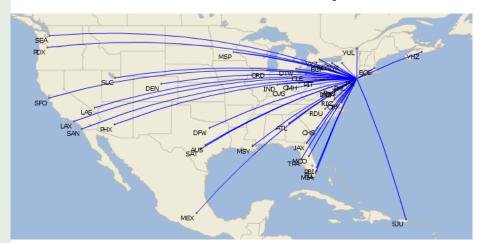
CODE SHARE FLIGHTS – BRAZIL/AVIANCA BRASIL

- 1. AZ 593 C 20NOV IEVFCO HS1 0520 0710
- 2. AZ 678 C 20NOV FCOGRU HS1 1015 1935
- 3. AZ 6198 C 20NOV GRUBSB HS1 2135 2325

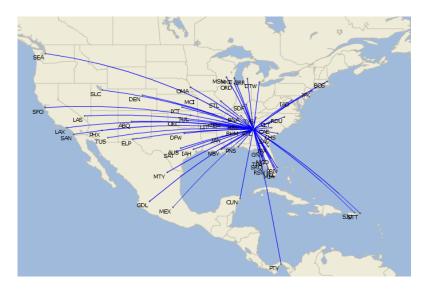




CODE SHARE FLIGHTS – USA/DELTA







- 1. AZ 593 C 20NOV IEVFCO HS1 0520 0710
- 2. AZ 7600 C 20NOV FCOATL HS1 1125 1649
- 3. AZ 3515 C 20NOV ATLJAX HS1 1951 2102





CODE SHARE FLIGHTS – CHINA/CHINA SOUTHERN

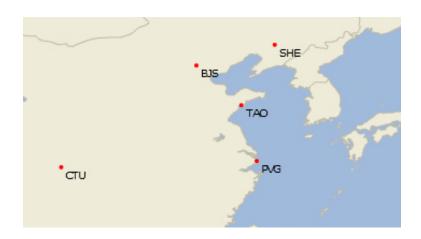


- 1. AZ 593 N 06NOV IEVFCO HS1 0520 0710
- 2. AZ 7910 N 06NOV FCOWUH HS1 1255 #0615
- 3. AZ 4414 N 07NOV WUHCTU HS1 0750 0955
- 1. AZ 593 X 19MAY IEVFCO HS1 0525 0710
 - 2. AZ 7908 X 19MAY FCOCAN HS1 1130 #0520





CODE SHARE FLIGHTS – CHINA/CHINA EASTERN



- 1. AZ 5325 N 25NOV TAOPVG HS1 0725 0855
- 2. AZ 7091 N 25NOV PVGFCO HS1 1230 1815
- 3. AZ 590 N 25NOV FCOIEV HS1 2235 #0220





CODE SHARE FLIGHTS – CHINA/HAINAN AIRLINES



- 1. AZ 593 N 20NOV IEVFCO HS1 0520 0710
- 2. AZ 7495 N 20NOV FCOCKG HS1 1215 #0545
- 3. AZ 7496 N 24NOV XIYFCO HS1 0100 0555
- 4. AZ 590 N 24NOV FCOIEV HS1 2235 #0220





CODE SHARE FLIGHTS – CHINA/CHINA AIRLINES



- 1. AZ 593 N 02NOV IEVFCO HS1 0520 0710
- 2. AZ 7680 N 02NOV FCOTPE HS1 1030 #0535

- 1. AZ 593 Y 20JUN IEVFCO HS1 0525 0710
- 2. AZ 7044 Y 20JUN FCOAUH HS1 1100 1905
- 3. AZ 5758 Y 20JUN AUHPEK HS1 2130 #0845





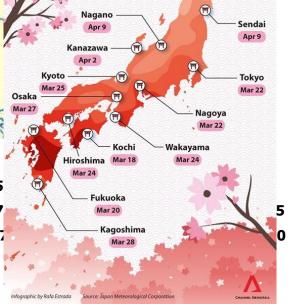
CODE SHARE FLIGHTS – KOREA JAPAN



- 1. AZ 593 N 20NOV IEVFCO HS1 0520 0710
- 2. AZ 784 N 20NOV FCONRT HS1 1455 #1110
- 3. AZ 5074 N 21NOV NRTNGO HS1 1700 1815



- 2. AZ 7
- 3. AZ 27



CHERRY BLOSSOM FORECAST 2019

Predicted first blooms

Sapporo

Aomori Apr 24



CODE SHARE FLIGHTS – JORDAN/ROJAL JORDANIAN



- 1. AZ 4387 K 18NOV AQJAMM HS1 0740 0830
- 2. AZ 7007 K 18NOV AMMFCO HS1 1105 1400
- 3. AZ 590 K 18NOV FCOIEV HS1 2235 #0220



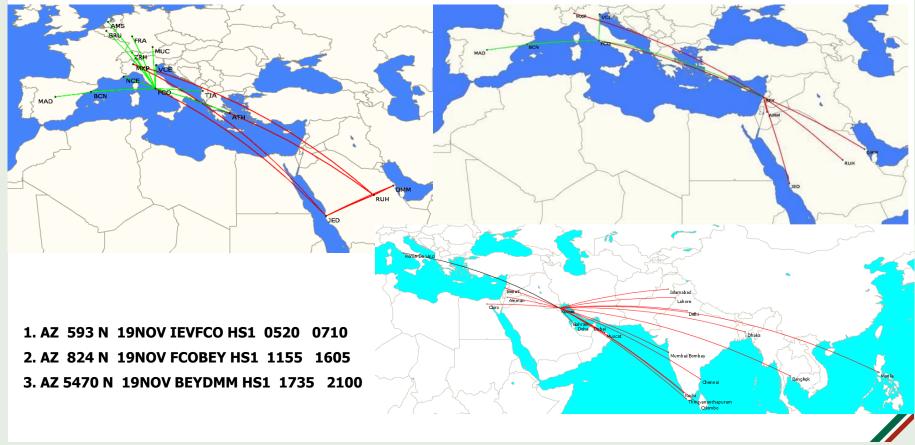
CODE SHARE FLIGHTS – UZBEKISTAN/AZERBAIJAN/GEORGIA



- 1. AZ 6088 N 20NOV TBSSAW HS1 0530 0650
- 2. AZ 7053 N 20NOV SAWFCO HS1 1135 1215
- 3. AZ 1741 N 20NOV FCOCTA HS1 1320 1435



CODE SHARE FLIGHTS – MIDDLE EAST

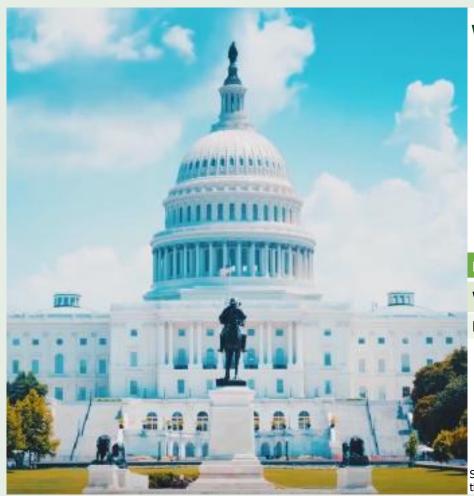


CODE SHARE FLIGHTS – ETIHAD



- 1. AZ 593 N 20NOV IEVFCO HS1 0520 0710
- 2. AZ 7044 N 20NOV FCOAUH HS1 1040 1945
- 3. AZ 3924 N 20NOV AUHMEL HS1 2220 #1845





WASHINGTON

- **▲** From 2ND May 2019
- ▲ 5 weekly frequencies from Mauritius to Rome
- ✓ Flights operated with A330, with 3 service classes: Magnifica, Premium Economy and Economy.

NEW SUMMER 2019

- Magnifica seats covered in rich leather by Poltrona Frau, that recline up to lie-flat position.
- ▲ Award-winning on board menus

FLIGHT	N.	DEP.	ARR.	FREQ.
Washington- Rome	AZ619	16:15	07:00	14567
Rome – Washington	AZ618	09:30	13:30	14567





MAURITIUS

- **▲ From 26th October 2019**
- ▲ 3 weekly frequencies from Mauritius to Rome
- ✓ Flights operated with A330, with 3 service classes: Magnifica, Premium Economy and Economy.
- Magnifica seats covered in rich leather by Poltrona Frau, that recline up to lie-flat position.
- ▲ Award-winning on board menus

FLIGHT	N.	DEP.	ARR.	FREQ.
Mauritius – Rome	AZ773	12:25	20:20	14.6.
Rome – Mauritius	AZ772	21:15	10:35 +1	3.5.7





MALDIVES

- **▲ From 1st November 2019**
- 2 weekly frequencies from Maldives to Milan Malpensa
- Flights operated with A330, with 3 service classes: Magnifica, Premium Economy and Economy.
- ▲ Long Haul Business class seats covered in rich leather by Poltrona Frau, that recline up to lie-flat position.
- ▲ Award-winning on board menus

FLIGHT	N.	DEP.	ARR.	FREQ.
Malé – Milan MXP	AZ775	12:00	18:50	5.7
Milan MXP – Malé	AZ774	20:30	10:00 +1	4.6.

■ This flight is in addition at the direct flight to Rome Fiumicino with a 3 weekly frequencies





MALDIVES

- 3 weekly frequencies* from Maldives to Rome Fiumicino
- Flights operated with A330, with 3 service classes: Magnifica, Premium Economy and Economy.
- Long Haul Business class seats covered in rich leather by Poltrona Frau, that recline up to lie-flat position.
- Award-winning on board menus

FLIGHT	N.	DEP.	ARR.	FREQ.
Malé – Rome FCO	AZ777	13:45	20:05	367
Rome FCO- Malé	AZ776	22:30	11:45 +1	.256.

*3 weekly frequencies until December, 9. After that will be added a 4 weekly frequencies on Wednesday and during Xmas Holiday will be 5 weekly frequencies on Monday with B777-200. After January, 7 will be 4 weekly frequencies until April, 30



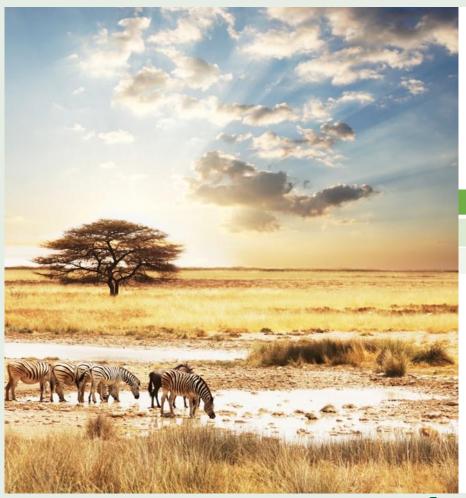


HAVANA

- **▲ Direct flight to Rome Fiumicino**
- **▲ 2 weekly frequencies**
- Flights operated by the Boeing B772 with a three-class configuration: Magnifica, Premium Economy and Economy Class
- ▲ Long Haul Business class seats covered in rich leather by Poltrona Frau, that recline up to lie-flat position.
- ▲ Award-winning on board menus

VOLO	NR	PART.	ARR.	FREQ.
Havana – Rome FCO	AZ633	22:20	14:25+1	.26.
Rome FCO- Havana	AZ632	14:35	20:20	.26.





JOHANNESBURG

- ▲ 5 weekly frequencies from Johannesburg to Rome
- Flights operated with A330, with 3 service classes: Magnifica, Premium Economy and Economy
- Magnifica seats covered in rich leather by Poltrona Frau, that recline up to lie-flat position
- Award-winning on board menus

FLIGHT	N.	DEP.	ARR.	FREQ.
Johannesburg – Rome	AZ849	21:40	07:05+1	123.5.7
Rome – Johannesburg	AZ848	22:10	09:25+1	12.4.67



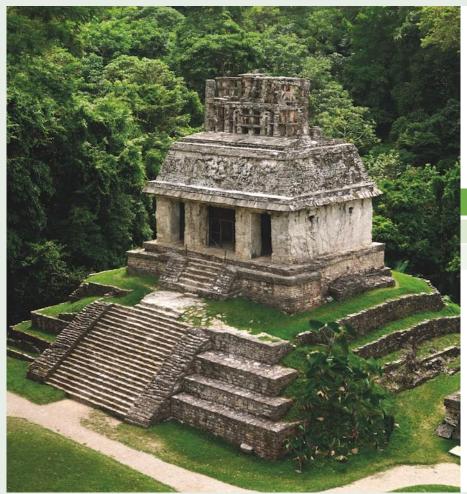


NEW DELHI

- Daily direct flights from New Delhi to Rome also during summer
- ✓ Flights operated with A33N, with 2 service classes: Magnifica and Economy
- Magnifica seats covered in rich leather by Poltrona Frau, that recline up to lie-flat position
- ▲ Award-winning on board menus

FLIGHT	N	DEP.	ARR.	FREQ.
Delhi – Rome	AZ769	04:10	08:30	Daily
Rome – Delhi	AZ770	14:30	02:20+1	Daily





MEXICO CITY

- Daily direct flights to Rome
- ✓ Flights operated by the Boeing B772 with a three-class configuration: Magnifica, Premium Economy and Economy Class

FLIGHT	N.	DEP.	ARR.	FREQ.
Mexico City - Rome	AZ677	23:45	18:25+1	Daily
Rome - Mexico City	AZ676	10:40	17:15	Daily



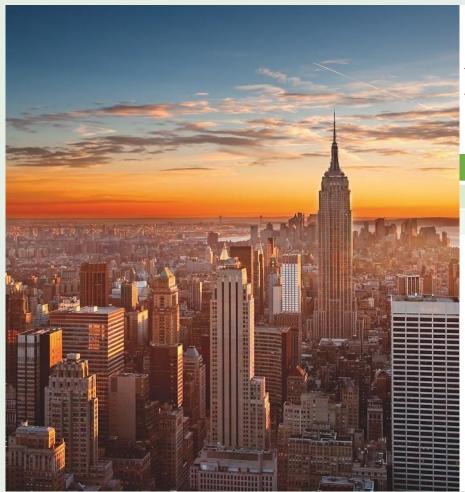


NEW YORK

- ▲ Three daily direct flights to Rome
- ✓ Flights operated by Boeing 772, Boeing 773 and with Airbus 330, with a three-class configuration: Magnifica, Premium Economy and Economy Class

FLIGHT	N.	PART.	ARR.	FREQ.
New York JFK-Rome	AZ603*	17:45	08:20+1	Daily
New York JFK-Rome	AZ609	16:45	07:00+1	Daily
New York JFK-Rome	AZ611	21:50	12:05+1	Daily
Rome – New York JFK	AZ602*	09:30	13:15	Daily
Rome – New York JFK	AZ608	10:25	14:10	Daily
Rome – New York JFK	AZ610	14:45	18:45	Daily





NEW YORK

- Daily direct flight from Milan Malpensa to New York
- Flights operated with A330, with 3 service classes: Magnifica,
 Premium Economy and Economy

FLIGHT	NR	PART.	ARR.	FREQ.
New York JFK- Milan MXP	AZ605	20:45	10:40+1	Daily
Milan MXP – New York JFK	AZ604	13:00	16:25	Daily





MIAMI

- ▲ Daily direct flights to Rome
- ✓ Flights operated by the A330, with a three-class configuration: Business, Premium Economy and Economy Class

FLIGHT	N.	DEP.	ARR.	FREQ.
Miami - Rome	AZ631	20:00	11:50+1	Daily
Rome - Miami	AZ630	10:20	15:50	Daily





LOS ANGELES

- Daily direct flights to Rome
- Flights operated by the B777, with a three-class configuration: Magnifica, Premium Economy and Economy Class

FLIGHT	N.	DEP.	ARR.	FREQ.
Los Angeles - Rome	AZ621	15:25	12:25+1	Daily
Rome - Los Angeles	AZ620	09:15	13:25	Daily



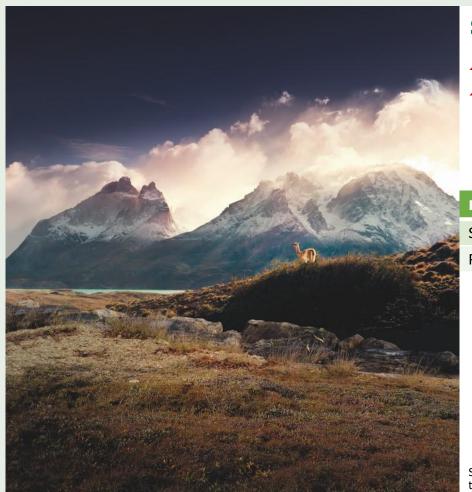


BOSTON

- Daily direct flights to Rome
- Flights operated by the A330 with a three-class configuration: Magnifica, Premium Economy and Economy Class

FLIGHT	N.	DEP.	ARR.	FREQ.
Boston - Rome	AZ615	17:10	07:00+1	Daily
Rome - Boston	AZ614	10:10	13:50	Daily



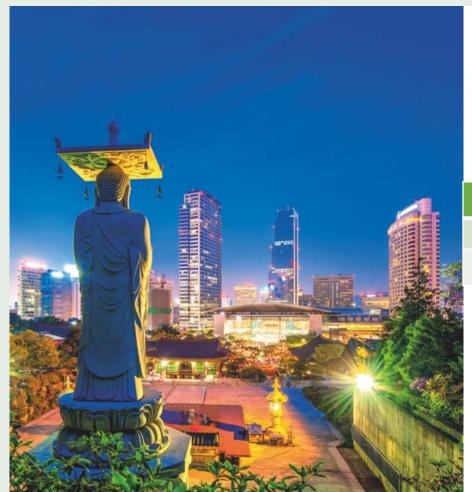


SANTIAGO DE CHILE

- ▲ Five direct flights per week to Rome
- ✓ Flights operated by Boeing 772 with a three-class configuration: Magnifica, Premium Economy and Economy Class

FLIGHT	N	DEP.	ARR.	FREQ.
Santiago - Rome	AZ689	12:40	06:50+1	.2.4567
Rome - Santiago	AZ688	22:00	09:15+1	1.3456.





SEOUL

- ▲ Four direct flights per week to Rome
- ✓ Flights operated by the A330, with a three-class configuration: Business, Premium Economy and Economy Class

FLIGHT	N.	DEP.	ARR.	FREQ.
Seoul-Rome	AZ759	14:05	18:55	125.7
Rome-Seoul	AZ758	15:05	10:25+1	14.67





ТОКҮО

- ▲ Direct flights to Rome and Milan Malpensa
- ✓ Flights operated by the B772 to Rome and by the A330 to Milan, with a three-class configuration: Magnifica, Premium Economy and Economy Class

FLIGHT	N.	DEP.	ARR.	FREQ.
Tokyo - Rome	AZ785	14:00	19:00	Daily
Rome - Tokyo	AZ784	14:55	11:10+1	Daily

FLIGHT	N.	DEP.	ARR.	FREQ.
Tokyo – Milan MXP	AZ787	13:20	18:10	Daily
Milan MXP – Tokyo	AZ786	14:55	11:05+1	Daily





BUENOS AIRES

- ▲ Direct flights to Rome
- → Flights operated by the B772 with a three-class configuration: Magnifica, Premium Economy and Economy Class

FLIGHT	N.	DEP.	ARR.	FREQ.
Buenos Aires - Rome	AZ681	13:55	06:50+1	Daily
Rome - Buenos Aires	AZ680	21:45	07:55+1	Daily





RIO DE JANEIRO

- ▲ Direct flights to Rome
- ✓ Flights operated by the A330 with a three-class configuration: Magnifica, Premium Economy and Economy Class

FLIGHT	N.	DEP.	ARR.	FREQ.
Rio de Janeiro - Rome	AZ673	17:00	07:00+1	Daily
Rome - Rio de Janeiro	AZ672	21:45	07:00+1	Daily





SAO PAOLO

- ▲ Direct flights to Rome
- → Flights operated by the B772 with a three-class configuration: Magnifica, Premium Economy and Economy Class

FLIGHT	N.	DEP.	ARR.	FREQ.
S. Paolo - Rome	AZ675	17:15	07:15+1	Daily
S. Paolo - Rome	AZ679	22:00	12:05+1	Daily
Rome - S. Paolo	AZ674	22:05	07:25+1	Daily
Rome - S. Paolo	AZ678	10:15	19:35	Daily



ADM POLICY

NOT ALLOWED:

Training / **Testing Bookings** / Fictitious names / False ticket numbers

No-Show Bookings (unticketed)

Married Segment Abuse

Not cancelled segments: HX, UC, HL, NO, etc

Individual PNRs for more than 10 pax

Excessive **cancellation ratio above 80%** threshold: not allowed to cancel more than 62 segments each 100 gross booked segments



