

# YOUR GATEWAY TO ITALY.

GATE B11 ➤

Alitalia  
Travelport



Kyiv  
17 October 2019

# HEADING IN THE RIGHT DIRECTION.



Alitalia has ranked **3<sup>rd</sup> most punctual airline among European Major Airlines and 6<sup>th</sup> among Major International Airlines in 2017** with 82.78% flights landed on schedule .

Alitalia has ranked **2<sup>nd</sup> most punctual airline among European Major Airlines and 8<sup>th</sup> among Major International Airlines in 2018** with 83.20% flights landed on schedule

Alitalia has ranked **the 2nd most punctual airline in Europe in 2019 (jan-sep)** with 87.24 % of flights landed on schedule

## OUR FLEET



Airbus A330



Boeing B777



Airbus A321



Airbus A320



Airbus A319



Embraer E190



Embraer E175

**123 PLANES**

### LONG HAUL

[www.AZfleet](http://www.AZfleet)  
[www.seatguru.com](http://www.seatguru.com)

- ▲ The **Boeing B777**, including the **new B777-300ER**, and the **Airbus A330** are configured in three classes of service: **Business Class**, **Premium Economy Class** and **Economy Class**.

### SHORT AND MEDIUM HAUL

- ▲ Medium Haul fleet consists of Airbus **A321**, **A320 e A319**.
- ▲ In addition, for the **Regional fleet**, Alitalia selected the **Embraer E190** and **E175**, with top standards of comfort.
- ▲ For the **international flights**, passengers can choose between two classes of services: **Business Class** and **Economy Class**
- ▲ On the contrary, on **domestic routes** Alitalia flies with **one class** of service.



## LEONARDO DA VINCI, ROME-FIUMICINO AIRPORT: AN EFFICIENT HUB WITH A NON-STOP EVOLUTION

[www.AZfco](http://www.AZfco)

- ▲ More functionalities and continuous improvements of offered services
- ▲ 2018 Best airport in Europe by ACI - Airport Council International.
- ▲ **36 E-gate** for electronic passports (available also for U.S. passengers): 50% less time at passport control, always guaranteeing maximum safety
- ▲ **Terminal 1** for Alitalia operations
- ▲ **New Pier E** for extra-Schengen flights:
  - ✓ 90.000 sqm
  - ✓ 22 new boarding gate (14 gate with loading bridge and 8 with bus transfer)
  - ✓ transit desk Alitalia dedicated to connecting passengers



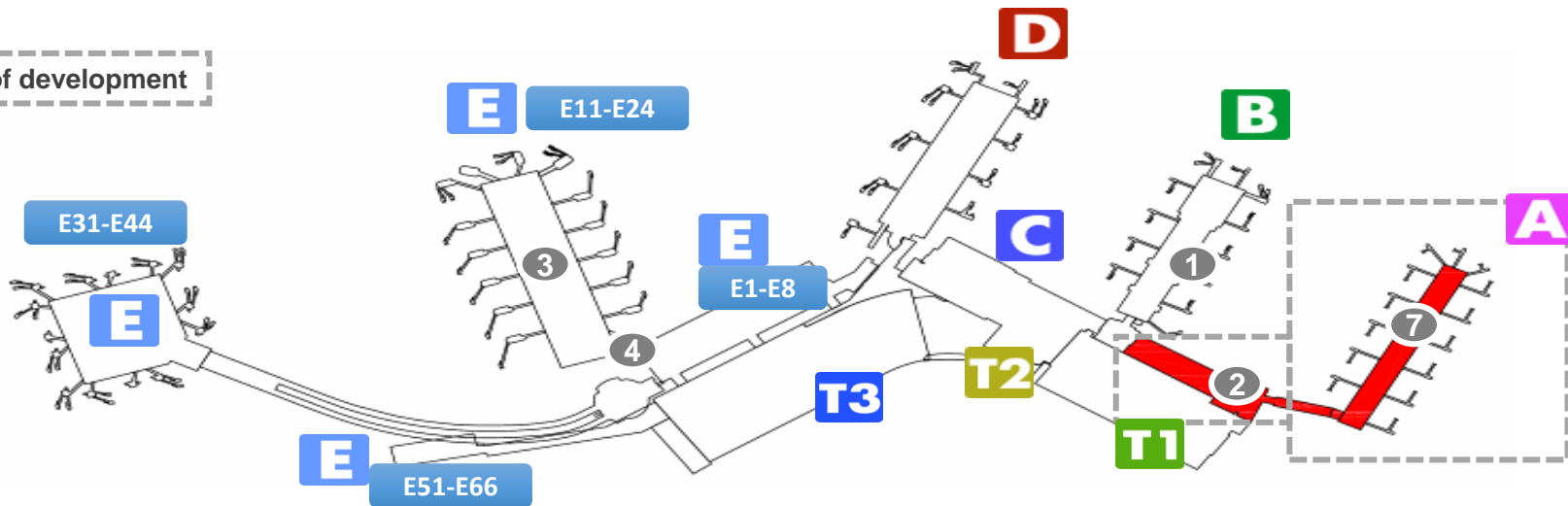
## DISCOVER ROMA-FIUMICINO AIRPORT



- ▲ **Free internet access/Wi-Fi**
- ▲ **Airport Mall and Italian Food Street Area at Pier E**, a “piazza” Made in Italy with 40 shops and 10 stores dedicated to food & beverage
- ▲ **Personal shopper**: free service available at pier E for Italian, English and Mandarin speaking
- ▲ **VAT Refund**
- ▲ **Info point**
- ▲ **Terminal Manager**

# INFRASTRUCTURE IMPROVEMENTS IN FCO AIRPORT

Area of development



- 0 ▲ **2016:** air-conditioning and necessary power on remote stands
- 1 ▲ **2016:** New lounge to accommodate passenger departing from Pier B
- 2 ▲ **2016:** New Baggage Handling System in T1
- 3 ▲ **1 December 2016:** new naming for pier F, G and H: E
- 4 ▲ **21 December 2016:** opening of first 4 gates of new “E” area
- 5 ▲ **Q1 2017:** completing of new “E” area, opened and available for extra Schengen flights: Allow AZ to allocate 100% wide body flights to loading bridge
- 6 ▲ **Q1 2017:** New lounge will be available in the new area to accommodate extra Schengen passenger departing from Pier F
- 7 ▲ **2020:** New Pier A for narrow body domestic & Schengen flights





## CONNECTING PASSENGERS



- ▲ **Transit Task force** : the new **Alitalia** Transit Team is available in Rome Fiumicino to assist and escort all passengers with short connections, providing updated information
- ▲ Dedicated **shuttle bus** and **priority baggage** service.
- ▲ Dedicated **transit desks**.

### SHORT CONNECTION

- ▲ **Priority** passport control for connecting passengers.
- ▲ Dedicated assistance for passengers moving from **Terminal 1** to **Terminal 3** and viceversa.
- ▲ **Fast track** dedicated to passengers with short connections or with boarding flights

## OUR LOUNGES [www.AZcasa](http://www.AZcasa)



- ▲ **CASA ALITALIA** is not just somewhere to relax while waiting for your flight, but a **true expression of the values and distinctive elements of Italian excellence** around the world, thanks also to the collaboration with the best Italian brands, including *Poltrona Frau* for the lounge furniture and seating.
- ▲ The catering service is inspired by the **gastronomic excellence of Italy** and boasts a **live cooking area** where the Chef cooks a selection of menus based on pasta and pizza live, with vegetarian and gluten-free dishes also available.
- ▲ The Buffet area offers a **wide choice of Italian's wines**, international drinks and cocktails and a blended selection from the unique Lavazza coffee brand.
- ▲ Moreover, in Casa Alitalia are available some **areas for business meetings , a reading and a praying room and Free Wi-Fi to indulge and relax.**





# UKRAINE

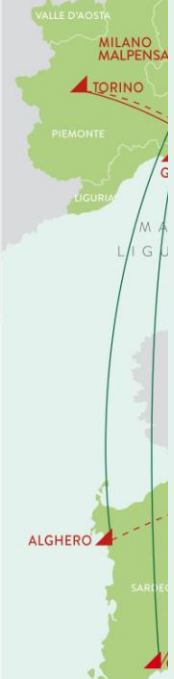
- ▲ Flights operated by the **A320**, with a two-class configuration: **Business** and **Economy Class**
- ▲ Optimized schedule to offer **widens connections** to everywhere

FLIGHT	NR	DEP	ARR	FREQ.
KYIV – ROME	AZ593	05:25	07:10	12.4.67
ROME - KYIV	AZ590	22:35	02:20	1.3.567

For further information, consult the GDS or [alitalia.com](http://alitalia.com).



# Where



- 1 DISTRICT OF COLUMBIA
- 2 MARYLAND
- 3 CONNETTICUT
- 4 BRUCE ISLAND
- 5 MASSACHUSETTS
- 6 VERMONT
- 7 NEW HAMPSHIRE

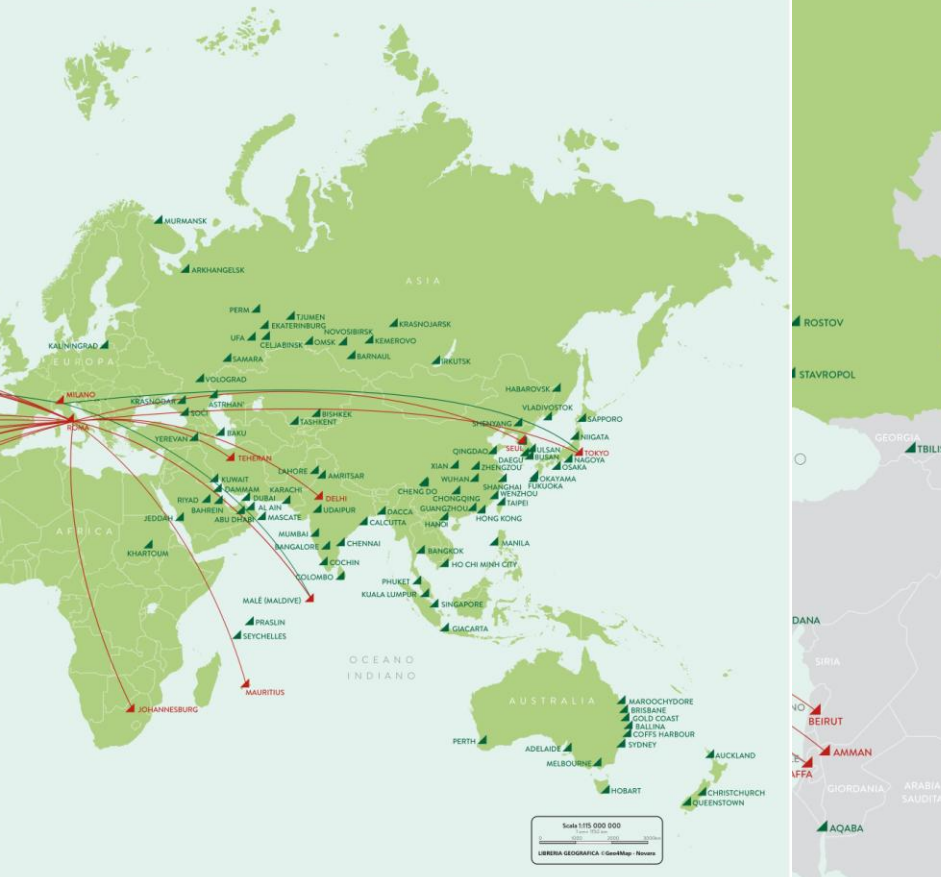


- ▲ DESTINAZIONI SERVITE DA ALITALIA  
Destinations served by Alitalia
- ▲ DESTINAZIONI SERVITE DAI PARTNER DELLA JOINT VENTURE TRANSATLANTICA  
Destinations served by Transatlantic Joint Venture Partners Air France, Delta, KLM
- ▲ DESTINAZIONI SERVITE DA ALTRI PARTNER  
Destinations served by other Partners
- VOLI DA ROMA  
Flights from Rome
- VOLI DA MILANO  
Flights from Milan
- VOLI DA ALTRI AEROPORTI  
Flights from other airports

- Operazioni internazionali operate da ALICANTAS ARGENTINAS, AVICARIBONA ARGENTINA, AVICARIBONA ALTAGRAZIA, AVICARIBONA, ALTAGRAZIA
- Further destinations operated by Aerolíneas Argentinas, Avianca, Rossi and Alitalia by code-share:
- BELEM
  - BELHORIZONTE (CONFINO)
  - BROGELA
  - CALABRICA
  - CAMPO GRANDE
  - COBRANTES
  - CUIABA
  - CIURUBA
  - FLORIANOPOLIS
  - FORQUILHA
  - FOZ DE IGUAÇU
  - GOIANIA
  - JOAO PESSOA
  - LA NOVA
  - MAZUELO
  - MAI DEL PRATA
  - NATAL
  - PARAGUANES
  - PARAGUARI
  - PORTO ALGRES
  - POSCUDO
  - RECIFE
  - RESISTENCIA
  - RIO DE JANEIRO
  - RIO NEGRO
  - SALVADOR
  - SÃO PAULO
  - SÃO PAULO
  - SÃO PAULO
  - SÃO PAULO
  - SÃO PAULO
  - SANTO ANTONIO DE JUSSUÍ
  - SANTO DEL ESTERO
  - SANTO DEL CHILE
  - TERMAS DE RIO HONDO
  - VIÇOSA

# Where we go

## MONDO WORLD



- Scale 1:175 000 000
- LIBRERIA GEOGRAFICA GioiardiMap - Hansen

- VOLI DA ROMA  
Flights from Rome
- VOLI DA MILANO  
Flights from Milan

# What to sell?

- |                            |                            |                        |   |
|----------------------------|----------------------------|------------------------|---|
| 1. AZ 593 F 10FEB IEVFCO I | 1. AZ 593 O 02FEB IEVFCO H | 1. AZ 593 O 02FEB IEVF | 1. AZ 593 Q 02FEB IEVFCO HS1 0520 0710  |
| 2. AZ 2022 F 10FEB FCOLIN  | 2. AZ 316 O 02FEB FCOCDG   | 2. AZ 156 O 02FEB FCO  | 2. AZ 58 Q 02FEB FCOMAD HS1 0800 1035   |
| 3. AZ 2075 F 19FEB LINFO   | 3. AZ 325 O 10FEB CDGFCO   | 3. AZ 165 O 10FEB BRU  | 3. AZ 2454 Q 02FEB MADTFN HS1 1140 1335 |
| 4. AZ 590 F 19FEB FCOIEV I | 4. AZ 590 O 10FEB FCOIEV H | 4. AZ 590 O 10FEB FCO  | 4. AZ 47 O 15FEB TFSFCO HS1 1500 2020 O |
|                            |                            |                        | 5. AZ 590 O 15FEB FCOIEV HS1 2235 #0220 |

QUOTE 1 PSGR 1 ADT	QUOTE 1 PSGR 1 ADT	QUOTE 1 PSGR 1 ADT	QUOTE 1 PSGR 1 ADT
1 AZ 593 F 10FEB0 052007:	1 AZ 593 O 02FEB0 0520071	1 AZ 593 O 02FEB0 052	1 AZ 593 Q 02FEB0 05200710 IEV
2 AZ 2022 F 10FEB0 083009	2 AZ 316 O 02FEB0 0810102	2 AZ 156 O 02FEB0 082	2 AZ 58 Q 02FEB0 08001035 X FCO
3 AZ 2075 F 19FEB0 200021	3 AZ 325 O 10FEB0 1820202	3 AZ 165 O 10FEB0 182	3 AZ 2454 Q 02FEB0 11401335 X MAD
3A FRLGUA1 **I	3A ORLGEU1 **N	3A ORLGEU1	4 AZ 47 O 15FEB0 15002020 TFS R
4 AZ 590 F 19FEB0 223502:	4 AZ 590 O 10FEB0 2235022	4 AZ 590 O 10FEB0 223	4A QRCLEU1 **NUC 151.50 AZ
5 IEV	5 IEV	5 IEV	5 AZ 590 O 15FEB0 22350220 1 X FCO
5A FRLGUA1 **I	5A ORLGEU1 **N	5A ORLGEU1	6 IEV R
TOTAL **NUC	TOTAL **NUC	TOTAL **	6A Q 60.56
5B TAX 2.72 UA 1.82 I	5B TAX 2.72 UA 1.82 U	5B TAX 2.72 UA 1.1	6B ORLGEU1 **NUC 96.00 AZ
5C TAX 30.51 IT 3.26 N	5C TAX 15.63 IT 1.92 M	5C TAX 15.63 IT 1.9	TOTAL **NUC 308.06
5D TAX 20.00 YR	5D TAX 4.51 IZ 11.94 Q	5D TAX 5.90 YQ 42	6C TAX 2.72 UA 1.82 UD 13.61 YK 15.00 HB
5E*FARE*USD 57.00 EQU	5E*FARE*USD 17.00 EQU	5E*FARE*USD 69.00 E	6D TAX 15.63 IT 1.92 MJ 3.20 VT 16.03 JD
			6E TAX 1.22 OG 5.60 QV 5.90 YQ 117.00 YR
			6F*FARE*USD 308.00 EQU EUR 280.00 TOTAL EUR 479.65

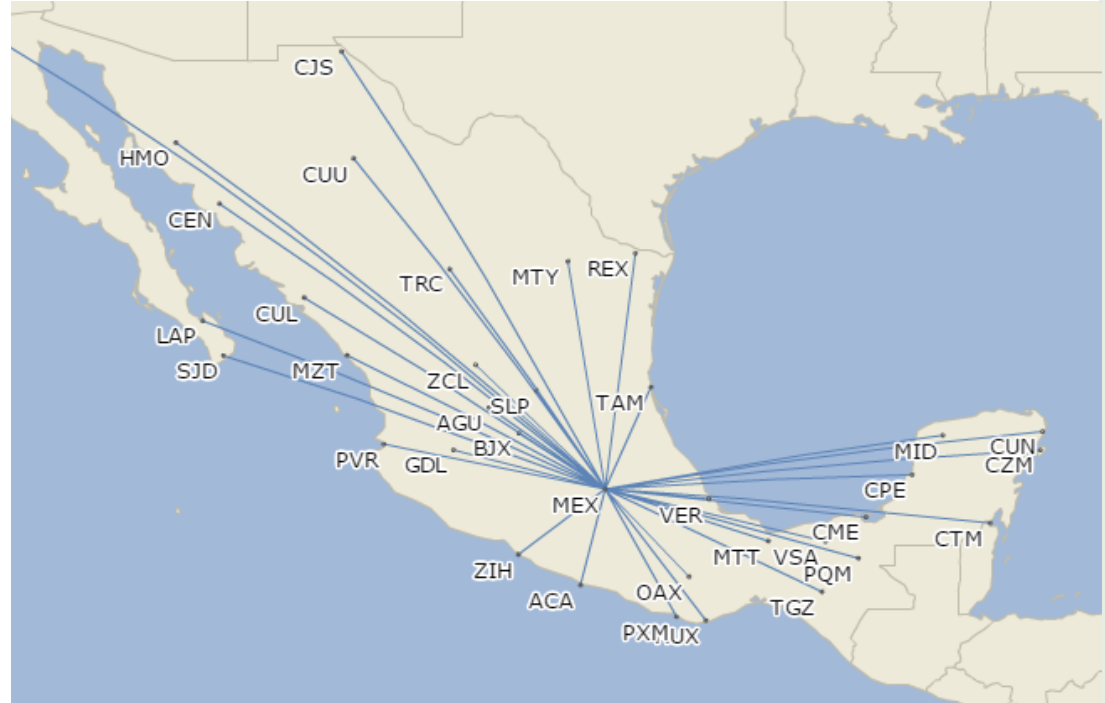


# What to sell?

1. AZ 593 X 12JAN IEVFCO HS1 0520 0710
2. AZ 676 X 12JAN FCOMEX HS1 1040 1715
3. AZ 2808 X 12JAN MEXCUN HS1 2000 2315
  
4. AF 651 V 20JAN CUNCDG HS1 2040 #1215
5. AF 3374 L 21JAN CDGKBP HS1 1320 1735

## QUOTE 1 PSGR 1 ADT

1	AZ	593	X	12JAN	05200710	IEV				
2	AZ	676	X	12JAN	10401715	X FCO				
3	AZ	2808	X	12JAN	20002315	X MEX				
4	AF	651	V	20JAN	20401215	1 CUN	R			
4A						XLSSCE **NUC	254.50		AZ	
5	AF	3374	L	21JAN	13201735	X CDG				
6						KBP M	6351 7460			
6A						VLSRUAS **NUC	311.00		AF	
						TOTAL **NUC	565.50			
6B	TAX	3.00	UA	2.00	UD	15.00	YK	8.30	HB	
6C	TAX	10.60	IT	1.10	MJ	3.50	VT	28.46	UK	
6D	TAX	30.10	XD	5.20	FR	21.30	QX	212.80	YR	
6E	TAX	13.20	YQ							
6F	FARE*USD	566.00							TOTAL USD	920.56



# What to sell?

1. AZ 593 W 02FEB IEVFCO HS1 0520 0710
2. AZ 758 W 02FEB FCOICN HS1 1505 #1025
3. AZ 2761 W 03FEB ICNKIX HS1 1510 1700
4. AZ 5073 W 22FEB NGONRT HS1 0740 0850
5. AZ 785 W 22FEB NRTFCO HS1 1400 1900
6. AZ 590 W 22FEB FCOIEV HS1 2235 #0220

## QUOTE 1 PSGR 1 ADT

1 AZ 593 W 02FEB0 05200710 IEV  
2 AZ 758 W 02FEB0 15051025 1 X FCO  
3 AZ 2761 W 03FEB0 15101700 X ICN  
4 AZ 5073 W 22FEB0 07400850 NGO M 7156 8092  
4A WPRCE \*\*NUC 128.40 AZ  
5 AZ 785 W 22FEB0 14001900 X NRT  
6 AZ 590 W 22FEB0 22350220 1 X FCO  
7 IEV M 7392 7988  
7A WPRCE \*\*NUC 128.40 AZ  
TOTAL \*\*NUC 256.80  
7B TAX 3.00 UA 2.00 UD 15.00 YK 16.60 HB  
7C TAX 21.20 IT 2.20 MJ 7.00 VT 8.50 BP  
7D TAX 8.30 HJ 4.90 OI 19.70 SW 9.20 TK  
7E TAX 13.20 YQ 319.80 YR  
7F\*FARE\*USD 257.00 TOTAL USD 707.60



# What to sell?

1. AZ 593 L 02FEB IEVFCO HS1 0520 0710
2. AZ 7040 L 02FEB FCOAUH HS1 2200 0710
3. AZ 5727 L 03FEB AUHMLE HS1 0850 0710
4. AZ 777 L 19FEB MLEFCO HS1 1345 2025
5. AZ 590 L 19FEB FCOIEV HS1 2235 #0220

## QUOTE 1 PSGR 1 ADT

1 AZ 593 L 02FEB0 05200710 IEV  
 2 AZ 7040 L 02FEB0 22000705 1 X FCO  
 3 AZ 5727 L 03FEB0 08501400 X AUH  
 4 AZ 777 L 19FEB0 13452005 MLE  
 4A LPRCE \*\*NUC 61.50  
 5 AZ 590 L 19FEB0 22350220 1 X FCO  
 6 IEV R  
 6A LPRCE \*\*NUC 61.50  
 TOTAL \*\*NUC 123.00  
 6B TAX 3.00 UA 2.00 UD 15.00 Y  
 6C TAX 21.20 IT 2.20 MJ 7.00 V  
 6D TAX 1.40 ZR 25.00 BQ 25.00  
 6E TAX 507.20 YR  
 6F\*FARE\*USD 123.00 TOTAL

1. AZ 593 V 06FEB IEVFCO HS1 0520 0710
2. AZ 7152 V 06FEB FCONBO HS1 1025 1905
3. AZ 5496 V 06FEB NBOSEZ HS1 2200 #0215
4. AZ 5734 V 22FEB SEZAUH HS1 2025 #0100
5. AZ 7045 V 23FEB AUHFCO HS1 0240 0620
6. AZ 590 V 23FEB FCOIEV HS1 2235 #0220

## QUOTE 1 PSGR 1 ADT

1 AZ 593 V 06FEB0 05200710 IEV  
 2 AZ 7152 V 06FEB0 10251905 X FCO  
 3 AZ 5496 V 06FEB0 22000215 1 X NBO  
 4 AZ 5734 V 22FEB0 20250100 1 SEZ R  
 4A Q 1.50  
 4B VSPCE \*\*NUC 645.00 AZ  
 5 AZ 7045 V 23FEB0 02400620 X AUH  
 6 AZ 590 V 23FEB0 22350220 1 X FCO  
 7 IEV R  
 7A Q 1.50  
 7B VSPCE \*\*NUC 645.00  
 TOTAL \*\*NUC 1293.00  
 7C TAX 3.00 UA 2.00 UD 15.00 YK 16.60 HB  
 7D TAX 21.20 IT 2.20 MJ 7.00 VT 50.00 DW  
 7E TAX 9.50 F6 1.40 ZR 13.20 YQ 677.00 YR  
 7F\*FARE\*USD 1293.00 TOTAL USD 2111.10

1. AZ 593 V 06FEB IEVFCO HS1 0520 0710
2. AZ 7152 V 06FEB FCONBO HS1 1025 1905
3. AZ 5496 V 06FEB NBOSEZ HS1 2200 #0215
4. AZ 5734 V 22FEB SEZAUH HS1 2025 #0100
5. AZ 7045 V 23FEB AUHFCO HS1 0240 0620
6. AZ 590 V 23FEB FCOIEV HS1 2235 #0220

5200710 IEV  
 1201040 1 X FCO  
 2302025 MRU R  
 \*\*NUC 213.00 AZ  
 2350220 1 X FCO  
 V R  
 \*\*NUC 213.00 AZ  
 \*\*NUC 426.00  
 2.00 UD 15.00 YK 16.60 HB  
 2.20 MJ 7.00 VT 39.80 HH  
 3.40 MU 16.20 OV 13.20 YQ  
 0 TOTAL USD 856.30



# What to sell?

1. AZ 593 X 02FEB IEVFCO HS1 0520 0710
2. AZ 630 X 02FEB FCOMIA HS1 1015 1555
3. DL 9493 V 10FEB MIAAMS HS1 1605 #0650
4. DL 9623 V 11FEB AMSKBP HS1 0925 1310

## QUOTE 1 PSGR 1 ADT

1 AZ 593 X 02FEB0 05200710 IEV  
2 AZ 630 X 02FEB0 10151555 X FCO  
3 DL 9493 V 10FEB0 16050650 1 MIA R  
3A XLSPRU \*\*NUC 105.00 AZ  
4 DL 9623 V 11FEB0 09251310 X AMS  
5 KBP M 5745 6844  
5A VL18J6M1 \*\*NUC 145.00 DL  
TOTAL \*\*NUC 250.00  
5B TAX 3.00 UA 2.00 UD 15.00 YK 8.30 HB  
5C TAX 10.60 IT 1.10 MJ 3.50 VT 5.60 AY  
5D TAX 37.20 US 3.96 XA 4.50 XF 7.00 XY  
5E TAX 5.89 YC 7.20 CJ 7.10 RN 254.70 YR  
5F\*FARE\*USD 250.00 TOTAL USD 626.65

1. PS 471 N 02FEB KBPZRH HS1 1030 1220
2. DL 407 V 02FEB ZRHJFK HS1 1315 1638
3. AZ 605 X 10FEB JFKMXP HS1 2045 #1040
4. PS 312 B 11FEB MXPKBP HS1 1440 1825

## QUOTE 1 PSGR 1 ADT

1 PS 471 N 02FEB0 10301220 KBP  
2 DL 407 V 02FEB0 13151638 X ZRH  
3 AZ 605 X 10FEB0 20451040 1 JFK M 4940 5599  
3A VL14X6M1 \*\*NUC 69.50 DL  
4 PS 312 B 11FEB0 14401825 X MXP  
5 KBP R  
5A Q 55.05  
5B XLSPRU \*\*NUC 50.00 AZ  
TOTAL \*\*NUC 174.55  
5C TAX 4.00 UA 13.00 YK 16.10 CH 5.60 AY  
5D TAX 37.20 US 3.96 XA 4.50 XF 7.00 XY  
5E TAX 5.89 YC 7.20 HB 19.70 IT 1.00 MJ  
5F TAX 2.90 VT 20.00 YQ 261.60 YR  
5G\*FARE\*USD 175.00 TOTAL USD 584.65

# CLASSES OF SERVICE

**ECONOMY** – <https://www.youtube.com/watch?v=E82ZvVzeDMs>

**BUSINESS** – <https://www.youtube.com/watch?v=Y4ThP0MI7Qk>

**PREMIUM ECONOMY** – <https://www.youtube.com/watch?v=JEjryrTV3lw>

**MAGNIFICA** – <https://www.youtube.com/watch?v=7IBAemDwzSY>





# PREMIUM ECONOMY

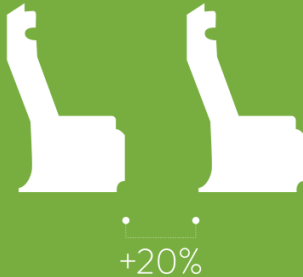


# PREMIUM ECONOMY

+20% SPACE FOR  
GREATER COMFORT



+20% SPACE  
BETWEEN SEATS



ERGONOMIC SEATS  
THAT RECLINE 120°



Priority service at the airport, a reserved and quiet cabin with seats up to 40% more space than Economy Class.

Long haul Premium Economy Class:  
the new way of flying.





## PREMIUM ECONOMY PRIVACY AND COMFORT

- ▲ Reserved and quiet cabin
- ▲ Seats that offer up to **40% more space** than in Economy Class.
- ▲ **PC power** (B777 –A330) and **USB port** (A330).
- ▲ **Amenity kit** designed to be used even after the flight
- ▲ Every seat is equipped with a comfortable footrest, individual screens of approx. 10,5"
- ▲ Wide choice of **movies on demand**, news, video games, music, cartoons and TV series for all ages
- ▲ **"Noise cancellation"** headphones
- ▲ **Free Wi-Fi** up to **10MB**
- ▲ Italian and international **newspapers and magazines**





## PREMIUM ECONOMY ITALIAN TASTE

- ▲ Welcome drink
- ▲ **Traditional Italian dishes**, snacks or breakfast, depending on flight time
- ▲ Wines selected in collaboration with the **Italian Sommelier Foundation**
- ▲ A selection of hot beverages including cappuccino, hot chocolate and herbal tea service with an almond "amaretto" biscuit
- ▲ **Lavazza espresso coffee** and Limoncello
- ▲ **Spuntino menù** on flights over 11 hours with a selection of snacks including heated items is available on demand

TERMINAL 1

```

FARES LAST UPDATED 12MAR 1612
>FDIEVSA001SEP/AZ
IEV-SAO SUN-01SEP19 AZ
MPM 8313 AT
**ADDITIONAL TAXES/FEES MAY APPLY**
PUBLIC FARES
  CX   FARE
   USD
 1  AZ  344.00R
 2  AZ  444.00R
 3  AZ  544.00R
 4  AZ  694.00R
 5  AZ  844.00R
)>

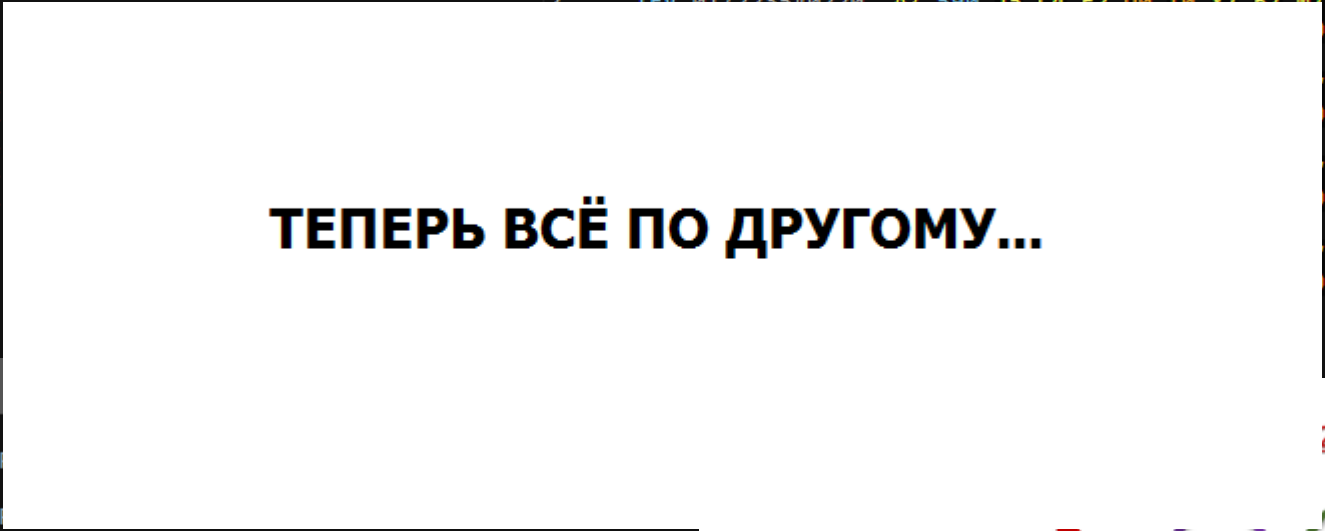
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TERMINAL 2

```

SUN 31MAR19 SAO PAULO AR/KIEV *AZ
31MAR SUN SAO/Z-3 IEV/$6
1 GRU FCO 31/1435#0650 AZ 675 J5 C4 E2 D0 I0 P4 A1 Y7 B7 M7C*E
                                H7 K7 V7 T7 N0 S0 Q0 X0 W0 L0
                                00 F0 R0 G0
2 IEV 01/2235#0220 AZ 500 J5 C4 E2 D0 I0 P4 A1 Y7 B7 M7 H7 K7C*E
                                00 F0
                                B7 M7C*E
                                W0 L0
                                H7 K7C*E
                                00 F0
                                K7 V7C*E

```



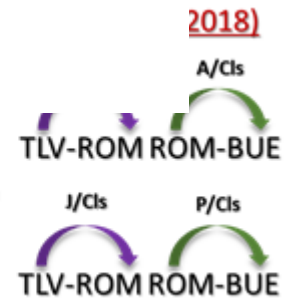
TERMINAL 1

```

IF VIA AZ Y
IF VIA AZ Y
IF VIA AZ Y
A REQUIRED BETWEEN AREA 1-ITALY AND
E/Y PERMITTED BETWEEN ITALY-AREA 2 FLTS
0001-2999
IF VIA AZ Y REQUIRED A- FARES WITHIN AREA 2
IF VIA AZ Y REQUIRED A- FARES ALL INTERNATIONAL SECTORS

```

Class of Services for Premium Economy Passengers MH-LH



# PREMIUM ECONOMY

Pricing levels logic, according to the availability of the dual RBD a different amount will be automatically quoted , new dual Farebasis will contain RM and the linked secondary booking class.

Examples:

When A/class is available and X/class too, system will quote the amount with FB **ALRMXUE**.

3AZ 549 J7 C7 E7 D7 I7 Z0 Y7 B7 M7 H7 SVOFCO 1655 1900 /E  
K7 V7 T7 N7 S7 Q7 X7 W7 L7 O0 F0 R7 U0 G0  
4AZ 674 J7 C7 E7 D7 I7 Z0 P7 **A7** Y7 B7 GRU 2205 0625¥1 /E  
M7 H7 K7 V7 T7 N7 S7 Q7 **X7** W7 L7 O0 F0 R7 U0 G0

When A/class is available and lower class is not available, system will quote the first buy up level – in the example the amount with FB **ALRMSUE**

RBD	FareBasis	Net+YR RT	Dual RBD
A	ALRMNUE	1312	<b>N</b>
A	ALRMSUE	1222	<b>S</b>
A	ALRMXUE	1142	<b>X</b>

27NOV WED SVO/Z¥3 SAO/-6  
1AZ 595 J7 C7 E7 D7 I0 Z0 Y7 B7 M7 H7 SVOFCO 0600 0805 /E  
K7 V7 T7 N7 S7 Q0 X0 W0 L0 O0 F0 R0 U0 G0  
2AZ 678 J7 C7 E7 D7 I0 Z0 P7 **A7** Y7 B7 GRU 1015 1835 /E  
M7 H7 K7 V7 T7 N7 **S7** Q0 **X0** W0 L0 O0 F0 R0 U0 G0





# UPGRADE OFFER

<https://upgrade.plusgrade.com/offer/Alitalia>

## ALITALIA WORLD

- Our Values
- Etihad Airways Partners
- Made of Italy
- The Fleet
- The Network
- Passenger rights

## AT THE AIRPORT

- Lounges
- SkyTeam Services
- Priority Gates

## FROM/TO THE AIRPORT

Bus Transfer

## NEWS AND ACTIVITIES

- News
- Newsletter
- New Flights
- Ulisse Magazine

## ORGAN

- Travel D
- Special a
- Moms-to
- Children
- Animals

### Check your upgrade eligibility

To see if your itinerary is eligible to be upgraded, please enter below the family name under which you made your booking, and the 6-character airline booking code.

Last Name

Booking Code



### Your Flight Information

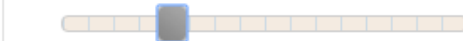
Kiev (IEV) ✈ Rome (FCO)  
29 Oct 2017 AZ Flight 593  
2 hrs 55 mins

### Upgrade Type

Business

### Your Offer(s)

€125.00 EUR per passenger (1)



No Offer

€220.00

### Offer Strength



Fair



# YOUTH FARES

TERMINAL 1		TERMINAL 2											
FARES LAST UPDATED 12MAR 1510 >FDIEVNCE12MAR*YTH/AZ IEV-NCE TUE-12MAR19 AZ MPM 1430 EH **ADDITIONAL TAXES/FEES MAY APPLY** PUBLIC FARES		WED 17APR19 KIEV /NICE *AZ 17APR WED IEV/Z\$3 NCE/-1 1 IEV FCO 0525 0710 AZ 593 J7 C7 E6 D5 I3 Y7 B7 M7 H7 K7 V7C*E T7 N7 S0 Q0 X0 W0 L0 O0 F0 R2 G0 2 NCE 0935 1050 AZ 348 J7 C7 E6 D5 I3 Y7 B7 M7 H7 K7 V7C*E T7 N7 S0 Q0 X0 W0 L0 O0 F0 R2 G0											
CX FA US 1 AZ 117 PTC: YTH END		TERMINAL 1	TERMINAL 2										
FARES LAST UPDATED 12MAR 1510 >FDIEVLAX12MAR/AZ IEV-LAX TUE-12MAR19 AZ MPM 7591 AT **ADDITIONAL TAXES/FEES MAY APPLY** PUBLIC FARES		FARES LAST UPDATED 12MAR 1510 >FDIEVLAX12MAR*YTH/AZ IEV-LAX TUE-12MAR19 AZ MPM 7591 AT **ADDITIONAL TAXES/FEES MAY APPLY** PUBLIC FARES											
CX	FARE	FARE	C	AP	MIN/	CX	FARE	FARE	C	AP	MIN/	SEASONS.....	MR
	USD	BASIS			MAX		USD	BASIS			MAX		
1	AZ	290.00R	XLSPRU	X	28	V/12M	1	AZ	390.00R	NLZZRU	N	SU/12M	05JAN -19JUN R
2	AZ	350.00R	SLSPRU	S	14	V/12M	PTC: YTH						
3	AZ	420.00R	NLSXRU	N	7	/12M	2	AZ	470.00R	TLZZRU	T	SU/12M	05JAN -19JUN R
4	AZ	500.00R	TLSXRU	T		/12M	PTC: YTH						
5	AZ	580.00R	VLSXRU	V		V/12M	3	AZ	550.00R	VLZZRU	V	SU/12M	05JAN -19JUN R
>>		>>											





LOYALTY

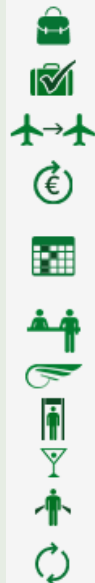


# MILLEMIGLIA

## PROGRAM OVERVIEW



# BRANDED FARES FROM KYIV



	ECONOMY			BUSINESS	
	LIGHT	CLASSIC	FLEX	CLASSIC	FLEX
HAND BAGGAGE	YES	YES	YES	YES	YES
CHECKED BAGGAGE	€	YES	YES	YES	YES
CHANGES	NOT PERMITTED	65€	FREE	65€	YES
REFUND	NOT PERMITTED	NOT PERMITTED	FREE	NOT PERMITTED	YES
COMBINABILITY WITH OTHER BRANDS	YES	YES	YES	YES	YES
CHECK-IN	WEB + KIOSK ONLY*	ALL TOUCH POINTS	ALL TOUCH POINTS	ALL TOUCH POINTS	ALL TOUCH POINTS
MILES	YES	YES	YES	YES	YES
FAST TRACK	€	€	€	YES	YES
LOUNGE	€	€	€	YES	YES
PRIORITY BOARDING	NO	NO	NO	YES	YES
UPGRADE TO BUSINESS	€	€	€	-	-
FARE BASIS IDENTIFIER	LG	CL	FL	CL	FL
BOOKING CLASS**	OLWXQSNVTK HMBY	OLWXSNTVKH MBY	VKHMBY	EDCJ	EDCJ

\*Subject to local availability  
\*\*Varies market by market

>FDIEVPMO13MAR/AZ

IEV-PMO WED-13MAR19 AZ

MPM 1566 EH

\*\*ADDITIONAL TAXES/FEEES MAY APPLY\*\*

PUBLIC FARES

	CX	FARE	FARE	C	AP	MIN/	SEASONS.....	MR	GI	DT
		USD	BASIS			MAX				
1	AZ	150.00R	ORLGUA1	O	5	V/12M				R EH
2	AZ	166.00R	LRGUA1	L	3	2/12M				R EH
3	AZ	182.00R	WRLGUA1	W		/12M				R EH
4	AZ	183.00R	XRLGUA1	X		/12M				R EH
5	AZ	193.00R	ORCLUA1	O	5	V/12M				R EH
6	AZ	209.00R	LRCLUA1	L	3	2/12M				R EH
7	AZ	224.00R	QRLGUA1	Q		/12M				R EH
8	AZ	225.00R	WRCLUA1	W		/12M				R EH
9	AZ	226.00R	XRCLUA1	X		/12M				R EH
10	AZ	267.00R	QRCLUA1	Q		/12M				R EH
11	AZ	267.00R	SRLGUA1	S		/12M				R EH
12	AZ	301.00R	ORFLUA1	O	5	V/12M				R EH
13	AZ	310.00R	SRCLUA1	S		/12M				R EH
14	AZ	317.00R	LRFLUA1	L	3	2/12M				R EH
15	AZ	319.00R	NRLGUA1	N		/12M				R EH
16	AZ	333.00R	WRFLUA1	W		/12M				R EH
17	AZ	334.00R	XRFLUA1	X		/12M				R EH
18	AZ	362.00R	DRCLUA1	D	5	/12M				R EH



# GOOD TO KNOW

- **YR/YQ TAX ARE NON-REFUNDABLE** FOR NON-REFUNDABLE FARES  
SEE FARE RULES
  
- ALL **INVOLUNTARY REISSUES** VIA CALL CENTER -> 044\3909093
  
- ALL **INVOLUNTARY REFUNDS** VIA BSPLINK (REFUND APPLICATION) + REFUND.TRADE@ALITALIA.COM
  
- **NAME CORRECTION** (ONLY FOR SAME PASSENGER):  
BEFORE TICKETING – FREE  
AFTER TICKETING – EUR25 -> KIRILL.FEDOROVSKIY@ALITALIA.COM
  
- **TIMATIC** AND **IATATRAVELCENTRE** -> [skyteam.traveldoc.aero](https://skyteam.traveldoc.aero) -> [www.iatatravelcentre.com](https://www.iatatravelcentre.com)
  
- **CLOSURE OF LINATE** (LIN) AIRPORT FROM 27JUL-27OCT FOR RUNWAY RECONSTRUCTION  
ALITALIA MOVES FLIGHTS TO MALPENSA (MXP) AND OPENS **FCO-BGY** SERVICE
  
- **FARE MATCH**

## FARE MATCH

1. AZ 593 D 19JUN IEVFCO HS1 0520 0710
2. AZ 630 D 19JUN FCOMIA HS1 1030 1540
3. AZ 631 D 30JUN MIAFCO HS1 1940 #1150
4. AZ 590 D 01JUL FCOIEV HS1 2235 #0220

FQM FLIGHT DATE DEP ARR (DEP. CITY) FARE FLOWN MPM  
QUOTE 1 PSGR 1 ADT

1	AZ	593	D	19JUN9	05250710	IEV			
2	AZ	630	D	19JUN9	10301540	X FCO			
3	AZ	631	D	30JUN9	19401150	1 MIA	R		
3A				DRTRU	**NUC	1176.50		AZ	
4	AZ	590	D	01JUL9	22350220	1 X FCO			
5				IEV	R				
5A				DRTRU	**NUC	1176.50		AZ	
				TOTAL	**NUC	2353.00			
5B	TAX	3.00	UA	2.00	UD	15.00	YK	16.80	HB
5C	TAX	21.60	IT	2.20	MJ	7.20	VT	5.60	AY
5D	TAX	37.20	US	3.96	XA	4.50	XF	7.00	XY
5E	TAX	5.77	YC	522.80	YR				
5F	*FARE*	USD	2353.00			TOTAL	USD	3007.63	

1. LH 1493 P 19JUN KBPFRA HS1 0650 0835
2. LH 462 P 19JUN FRAMIA HS1 1045 1450
3. LH 463 P 30JUN MIAFRA HS1 1655 #0800
4. LH 1490 P 01JUL FRAKBP HS1 0950 1315

FQG FLIGHT DATE DEP ARR (DEP. CITY) FARE FLOWN MPM  
QUOTE 1 PSGR 1 ADT

1	LH	1493	P	19JUN9	06500835	KBP			
2	LH	462	P	19JUN9	10451450	X FRA			
3	LH	463	P	30JUN9	16550800	1 MIA	R		
3A				PRCUAW	**NUC	1290.00		LH	
4	LH	1490	P	01JUL9	09501315	X FRA			
5				KBP	R				
5A				PRCUAW	**NUC	1290.00		LH	
				TOTAL	**NUC	2580.00			
5B	TAX	4.00	UA	2.00	UD	13.00	YK	21.40	DE
5C	TAX	48.00	RA	5.60	AY	37.20	US	3.96	XA
5D	TAX	4.50	XF	7.00	XY	5.77	YC	18.00	YR
5E	TAX	385.40	YQ						
5F	*FARE*	USD	2580.00			TOTAL	USD	3135.83	



[KIRILL.FEDOROVSKIY@ALITALIA.COM](mailto:KIRILL.FEDOROVSKIY@ALITALIA.COM)

## ADM POLICY

### NOT ALLOWED:

Training / **Testing Bookings** / Fictitious names / False ticket numbers

**No-Show Bookings** (unticketed)

**Married Segment Abuse**

**Not cancelled segments:** HX, UC, HL, NO, etc

**Individual PNRs for more than 10 pax**

Excessive **cancellation ratio above 80%** threshold: not allowed to cancel more than 62 segments each 100 gross booked segments





VERONA  
VENETO



O Romeo, Romeo! Wherefore art thou Romeo?

A city of romance, Verona is the setting of one of Shakespeare's most famous plays, Romeo and Juliet. □ Charming and inviting, due to its well-preserved history, the entire city is a UNESCO World Heritage Site, its crown jewel being the impressive Arena di Verona, one of the best-preserved Roman amphitheatres in the world.



## COLOSSEUM ROME



Constructed in 70 AD, it's one of Italy's most famous sights and is also featured on the Italian version of the 5 cent euro coin. What popular landmark could we be talking about?

Commissioned by Emperor Vespasian as a gift to the Roman people, the Colosseum, a UNESCO World Heritage Site, is the world's largest amphitheatre and one of the new seven wonders of the world.





# BOLOGNA

EMILIA ROMAGNA



In this city, you can find a leaning tower and Europe's oldest university.

Apart from being a world-famous gastronomic hub, Bologna is home to not one, but two leaning towers, Asinelli and Garisenda, collectively known as le due Torri. In Bologna, you can also find the University of Bologna, founded in 1088, it's Europe's oldest university.



MILAN  
LOMBARDY



We're visiting Italy's largest church.  
Where could we possibly be?

Italy's largest church and the fifth largest in the world, construction began in 1386 and took over six centuries to complete! Located in the heart of the city, it's an iconic symbol of Milan, grand and complex, that remains a must-see for anyone visiting the city.



TURIN  
PIEDMONT



This city, famous for its chocolate, was also the first capital of Italy. What city could we be talking about?

The capital of the Kingdom of Italy from 1861 to 1865, Turin is home to a variety of museums, from the Museo Nazionale dell'Automobile, featuring an impressive collection of over 200 rare automobiles, to the Museo Egizio, which houses the largest collection of Egyptian artefacts outside of Egypt.



ANCIENT POMPEI  
POMPEI



Frozen in time, the ruins of this ancient town offer us a unique look at the daily lives of ancient Romans. What popular tourist site could we be talking about?

Pompeii was once a wealthy ancient Roman town, until the eruption of Vesuvius in 79 AD. Its ruins weren't discovered until 1594! A UNESCO World Heritage Site, the ruins of Pompeii are one of the world's most expansive archaeological sights.

