

Совместный семинар
с авиакомпанией
DELTA



Travelport Rich Content and Branding



- ✓ Более 200 авиакомпаний-участников Rich Content and Branding
- ✓ Экономия до 1 ч. рабочего времени в день за счет более оперативного поиска нужной информации о брендированных тарифах
- ✓ Легко понять, какие услуги включены, исключены или предусмотрены за дополнительную плату для разных семейств тарифов

Brands and Ancillaries


KBP>AMS AMS>JFK JFK>CDG CDG>KBP

Friday, 05 July 2019, JFK 1900 > CDG 0820 + Sat | DL 1015 operated by Air France

Main Cabin (U)
Included

Premium Select (G)
+5011 UAH

First (Z)
+24089 UAH

 Currently Selected
Main Cabin








12863
UAH INCLUDING TAX

1 ADT 8834

A higher standard.

- Complimentary premium entertainment with Delta Studio
- Complimentary snacks, soft drinks, and Starbucks® coffee on nearly all flights
- Access to select preferred seats for a more comfortable ride, subject to availability (fees may apply).
- Please note that if the flight is operated by another airline then the onboard product or service maybe different to that described above.

Ancillaries Additional ancillaries available after booking. Prices are approximate.

-  Checked bags
Varies based on flight
-  Carry on bags
Included
-  Rebooking
Varies based on flight
-  Refunds
From 0 USD
-  Seat Selection
Included
-  Snack
Varies based on flight
-  Complimentary Premium

ORIGINAL SELECTION INCLUDING TAX
26785

TOTAL INCLUDING TAX
26785 UAH

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	UAH	✓	UAH	USD	✓	UAH	UAH	UAH	✓	✗	✓	✗
Main Cabin (U)	UAH	✓	UAH	USD	✓	UAH	UAH	UAH	✓	✗	✓	✗
Premium Select (G)	✓	✓	UAH	USD	✓	✓	✓	UAH	✓	✓	✓	✗
First (Z)	✓	✓	✓	USD	✓	✓	✓	USD	✓	✓	✓	✓

ORIGINAL SELECTION INCLUDING TAX
26785

TOTAL INCLUDING TAX
26785

All prices are approximate. Additional airline fees may apply.

FARE QUOTE CLOSE

Branded Fares в бронировании FQBB or FQ кликнув на **VIEW** или на стоимость (выделено зеленым цветом)

```
>FQ
  PSGR          FARE      TAXES          TOTAL PSG DES
FQG 1          UAH      17668          9117          26785 ADT
  GUARANTEED
GRAND TOTAL INCLUDING TAXES ***** UAH      26785
  **ADDITIONAL FEES MAY APPLY**SEE >FO
  ADT          RATE USED IN EQU TOTAL IS BSR 1USD - 26.37UAH
  ADT          TICKETING WITHIN 72 HOURS AFTER RESERVATION
  ADT          LAST DATE TO PURCHASE TICKET: 24MAY19 / 1652 IEV
```

Отобразить экран Branded Fares из FS (Focalpoint Shopping) кликнув на стоимость (выделена зеленым цветом)

TTL OF 25 PRICING OPTIONS AND 35 ITINERARY OPTIONS RETURNED										
PRICING OPTION 1					TOTAL AMOUNT					4993 UAH
ADT					TAX INCLUDED					
1	DL	419	E	25JUN JFK LAS	1505	1749	TU	739	UA7NA0BP	
«BOOK» +TQ									D R +2	
PRICING OPTION 2					TOTAL AMOUNT					5732 UAH
ADT					TAX INCLUDED					
1	DL	2093	E	25JUN JFK LAS	1010	1250	TU	739	LA0VA0BP	
«BOOK» +TQ									D R	
PRICING OPTION 3					TOTAL AMOUNT					5804 UAH
ADT					TAX INCLUDED					
1	DL	@ 4098	E	25JUN EWR MSP	0619	0824	TU	CR9	UA7NA0BQ	
2	DL	2610	E	25JUN MSP LAS	0916	1039	TU	321	UA7NA0BQ	
«BOOK» +TQ									D R +1	

Экран тарифов



Экран тарифов для премиум эконом класса

FDNYC/DL@W

FQBB++-PREME

Экран тарифов для бизнес класса

FDNYC/DL@C

FQBB++-BUSNS

Экран тарифов для первого класса

FDNYC/DL@F

FQBB++-FIRST

FSSIN11JUNHKG-BUSNS20JUNPAR-FIRST

Delta offers a same day “Canceled Fare and Fare Increase” policy, valid worldwide, for tickets issued on 006 ticket stock, for a Delta, Air France, KLM, Alitalia or Virgin Atlantic published fare.

Fares are subject to change and are not guaranteed until tickets are issued. For this reason, travel agents are encouraged to issue tickets the same day as reservations are booked to guarantee the fare quoted.

EMD-S

EMD-S

- Ticket Amendment Fee = **Penalty FEE**

EMD-S

- Cancellation Fee

EMD-S

- Deposits Down Payments

EMD-S

- Refundable Balance

Travelport 

 DELTA

#SVC



Штраф за изменение даты



PNR | [ПОИСК](#) | [ПРОДАЖА](#) | [ИНСТРУМЕНТЫ](#) | [ПОМОЩЬ](#)

Создать/Редактировать информацию о пассажире
Создать/Редактировать примечания к файлу бронирования
Создать/Редактировать запросы на специальное обслуживание
Create Service Segments
Назначить/Редактировать места

Create Service Segments

Service segments are created for items such as change fees, penalty fees, lounge access etc.

Passenger:

Include basic information for documentation purposes. You can select a segment or manually input the airline, date, and city codes.

Segment:

-or-

Airline: Date: Departure City Code: Arrival City Code:

Reason Codes:

Fee:

DL - Deltz

Reason Codes:

- 992 Ticket Amendment Fee
- 995 Cancellation Fee
- 996 Refundable Balance
- 997 Deposits Down Payments

Fee:

Seat map



Select Seats

Delta
Operated by Alitalia Societa Aerea Italiana SPA
DL 6658 | Boeing 777-200

Seat Type: Any

19G - Free
Free Seats
No facility seat (indifferent seat)

Legend: Unavailable | Selected | Available | Blocked | Handicapped

0 UAH
Approximate total including Tax and Fees

Note for Delta: To cancel any seat or modify paid seats, please contact the airline directly.

REVIEW CANCEL

Отобразить карту мест:
#SEAT или SA*S1 или кликнуть на класс бронирования

1. Заказать место в салоне и нажать
2. Статус запроса PN→HK
3. Проверить поле *SD

Seat map



Select Seats

Delta
DL 46

Seat Type: Any

Form of Payment

Enter payment information for your seat and/or ancillary selections for the applicable airlines.

Form of Payment: *
Credit Card

Name as it appears on card: *
As show on the card

Card Type: *
Select

Card Number: *
Enter the full card number

Expiration Date: *
MMYY

Security Code: *
CVV

Country: *
Select Country

Street Address 1: *

Street Address 2:

City: * State/Province/Region: Zip/Postal Code: *

ANCILLARIES OR SEATS TOTAL
2903.00 UAH

Legend: Unavailable | Selected | Available | Blocked

Note for Delta: To cancel any seat or modify paid seats, please contact the airline directly.

APPLY CANCEL

Отобразить карту
мест:
#SEAT или **SA*S1** или
кликнуть на класс
бронирования

1. Заказать место в салоне и нажать
2. Статус запроса PN → НК
3. Проверить поле *SD
4. Оплатить места при помощи кредитной карты

Seat map

Select Seats

Delta
DL 46

Seat Rules

Seat Type: Show Preferred Seats
Any

Segments

→ 1 AMS>JFK DL 47
Depart: Пн, 25 сен 2017 9:25
Arrive: Пн, 25 сен 2017 11:51
1 of 1 seat(s) selected

→ 2 JFK>AMS DL 46
Depart: Чт, 05 окт 2017 4:26
Arrive: Пт, 06 окт 2017 6:00
1 of 1 seat(s) selected
 Airline Assigned

1. FEDIRMR IVANOV (ADT)
15C 2903,00 UAH
Preferred Seat Selected

Subtotal seats for all passengers: +5806,00 UAH
Taxes: 0,00 UAH

TOTAL SEAT PRICE
5806,00 UAH

Unavailable Selected Available Blocked Handicapped

Note for Delta: To cancel any seat or modify paid seats, please contact the airline directly.

APPLY CANCEL



Form of Payment

Enter payment information for this purchase.

Cardholder Name:
MR. JOHN SMITH

Credit Card Type: Card Number:
Visa 444433332221111

Expiration Date: Security Code:
APR / 2016 123
3 numbers on the back.
Amex is 4 numbers on the front.

Street Address 1:
Billing

Street Address 2: Country:
Optional

City: State/Province/Region: Zip/Postal Code:

Delta Air Lines
Seats: 6

TOTAL
72.00 USD

SUBMIT Cancel

<https://pro.delta.com/content/dam/agency/global/PDFs/selecting-paying-for-paid-seats-in-travelport-smartpoint-v2.pdf>

Внесение контактных данных



Номер мобильного телефона пассажира

SI.P1/SSRCTCMYYHK1/380672338400

Электронная почта пассажира (// вместо @)

SI.P2/SSRCTCEYYHK1/HELPDESK//TRAVELPORT.UA

Отказ (contact information refused)

**SI.P3/SSRCTCRYYHK1/PASSENGER REFUSED TO PROVIDE
INFORMATION**

CM/ по запросу на email helpdesk@travelport.ua

SkyMiles



ЗАРАБАТЫВАЙТЕ И ИСПОЛЬЗУЙТЕ
МИЛИ С УЧАСТНИКАМИ АЛЬЯНСА
«SKYTEAM» И ДРУГИМИ
ПАРТНЕРСКИМИ АВИАЛИНИЯМИ.

Внесение мильной карты

M.P1/DL123456

M.P1/DL123456/AZ



3	DCA/*S
/*S	- SKYTEAM
AF	- AIR FRANCE
OK	- CZECH AIRLINES
UX	- AIR EUROPA
KE	- KOREAN AIR LINES CO LTD
SU	- AEROFLOT RUSSIAN INTL. A
VN	- VIETNAM AIRLINES CORP
MU	- CHINA EASTERN AIRLINES
CI	- CHINA AIRLINES
ME	- MIDDLE EAST AIRLINES AIR
MF	- XIAMEN AIRLINES
DL	- DELTA AIR LINES
KL	- KLM ROYAL DUTCH AIRL
AM	- AEROMEXICO
AZ	- ALITALIA S.P.A
KQ	- KENYA AIRWAYS
RO	- TAROM ROMANIAN AIR TRAN
FM	- SHANGHAI AIRLINES CO LT
SV	- SAUDI ARABIAN AIRLINES
AR	- AEROLINEAS ARGENTINAS
GA	- GARUDA INDONESIA

Marriage logic segments



1.	DL	6607	L	02JUN	IEVFCO	HK6	0525	0710	0*	E	SU	1
OPERATED BY ALITALIA S.P.A												
2.	DL	6658	L	02JUN	FCOLAX	HK6	0910	1315	0*	E	SU	1
OPERATED BY ALITALIA S.P.A												
3.	DL	2802	L	02JUN	LAXSEA	HK6	1700	1942	0*	E	SU	1
4.	DL	142	V	19OCT	SEAAMS	HK6	1340	#0835	0*	E	SA/SU	2
5.	DL	9623	V	20OCT	AMSKBP	HK6	0930	1315	0*	E	SU	2
OPERATED BY KLM ROYAL DUTCH AIRL												

оформлены только одним билетом

аннулируются одновременно,
например X1-2, XI

перевести один сегмент в другой
класс бронирования невозможно

Особенности работы



Аннуляция непродуктивных сегментов

Статусы **PN, NX, UN, NO, SC, TK, UC, US** * должны быть обработаны корректно форматом **@ALL**

NX/NO/UC/UN (*) не позже 24 часов до вылета

Обязательное внесение данных APIS

При сплитовании обязательная проверка **ответного локатора** и изменения – **только** после появления локатора в отделенном бронировании и наличие индикатора * возле O

DL 9623 V 17OCT AMSKBP NK4 0930 1315 O*

Особенности работы



Name Correction Policy

The policy below applies worldwide for Delta 006 ticket stock. Please follow these guidelines for name corrections that occur before or after ticketing to ensure that the PNR is documented correctly and to avoid cancellation of the PNR.

Name Correction Policy for Domestic & International Tickets

When one or more of the following **exclusions** apply, please contact Global Sales Support or Delta Reservations for assistance:

- If the ticket includes flights operated by any other carrier, including Air France, KLM, Alitalia, Virgin Atlantic, or any other airline
- If the itinerary includes travel to/from India
- More than three letters of the customer's last name need to be corrected
- If the name has already been corrected once and requires further correction and ticket needs to be reissued a second time

N.P1@SURNA
ME/NAME

<https://pro.delta.com/content/agency/us/en/policy-library/self-service-exceptions/name-correction-policy.html>

Особенности работы DOCS mandatory H/DOCS



Опции	DL
Revalidation TKRETS1/TNXXXXXXXXXX/C1	NO
Reissue	YES
Штраф за изменение даты	EMD-S
Void TRV/23512345678901	YES
Cancel refund TRNCXXXXXXXX	YES
Void exchange TRVE/XXXXXXXX	YES

Контакты

ул. Днепровская Набережная, 14-А
02095 Киев, Украина

Телефон

38 (044) 290-94-44

Прямой бесплатный номер для звонков
со стационарных телефонов в Украине

0 800 50 78 79

E-mail

helpdesk@travelport.ua

office@travelport.ua

URL

<http://www.travelport.ua>

Контакты



Website:

<http://www.travelport.ua>



Sales Email:

office@travelport.ua



Helpdesk Email:

helpdesk@travelport.ua



YouTube:

<https://www.youtube.com/travelportUA>



Facebook:

<https://www.facebook.com/travelportUA>



